

The Trustees
Parklands Retirement Benefits Scheme
Gateway Financial Associates Ltd
33 St Nicholas Place
Leicester
LE2 3WA

Pembroke House 15 Pembroke Road Clifton Bristol BS8 3BA Telephone: 0117 933 9700 Fax: 0117 974 1745 www.caterallen.co.uk

Our Ref: CF/HS

19 February 2002

Dear Sirs,

RE: PENSION FUND HIGH INTEREST CHEQUE ACCOUNT ACCOUNT NAME: PARKLANDS RBS ACCOUNT NUMBER: 05519798

We thank you for your application to open the above account.

Please find enclosed the following:

- a Guide to your Cater Allen Bank Account
- a tariff of our ancillary service
- a small supply of pre-paid envelopes
- our complaints procedure leaflet

Your cheque book and bank giro credit book will follow shortly.

Please note that interest will be credited to the account on a monthly basis at 0.25% above the standard Pension Fund High Interest Cheque Account rates.

We are very pleased to have established this account relationship and look forward to being of service to you in the future.

If you have any queries regarding the above, please do not hesitate to contact the bank.

Yours sincerely

ANDREW A R NIVEN

MANAGER, CUSTOMER SERVICES