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February 2015

We've made some updates to your account Terms

Dear Ms Lunnon

On 30 April 2015, we're making some changes to your account Terms. You don't need to do anything; we're just writing to let you know. To save you time, we've summarised the key changes below, but please take a look at the Terms booklet we've enclosed too, to get all the details.

Here's a summary of the updates

Your information – we're giving you a clearer explanation of how your information is used
Foreign Currency Conversion – we're clarifying how exchange rates will be applied when making payments from your account or when payments are returned to you
Protected Customer and Micro-Enterprise – we've simplified the definitions and made clear how they apply within the Terms

Want to get this information quicker next time?

Why not save time and paper by getting account updates like this by email?

All you need to do is update your email address on digital banking (if you're not set up yet, just visit www.rbs.co.uk/business). Or you can give us a call.

Any questions?

If you want to talk to someone about these account updates, or going paperless, just call your Relationship Manager. Or you can speak to our Business team on **0345 6002230**.

Royal Bank of Scotland, Business Banking team