

Your Ref:

Our Ref: 1811348876

Date: 13 January 2015

PARKLANDS RETIRMENT BENEFITS
DAWS HOUSE
33-35 DAWS LANE
LONDON
NW7 4SD

Customer Tax Operations

225 Shenley Road
Borehamwood
WD6 1TE
Telephone: 0208 242 9447
Minicom: 0208 236 8294
www.rbs.co.uk

Reminder of action which is required of you

Dear customer

We are writing to remind you that your information may be shared with other countries for tax reasons as detailed in our previous letters. In these letters, we asked you to provide documentation to confirm if you are affected; however we do not appear to have received a reply from you.

If you have sent us the documentation within the last 10 days please ignore this letter.

What do I need to do now?

It is very important that you take the time to read the information detailed in our original letter and depending on your circumstances, decide what documentation you need to send to us.

Please make sure that you put the completed form, return cover sheet and the certified document(s) (including any certified translations where appropriate), in the pre-paid envelope supplied and post it back to us. You may want to keep a copy of the documentation you send to us for your own tax records.

If we do not receive a reply from you within 50 days of this letter we will assume that the existing information that we hold for you is correct and that you and / or any controlling person(s) to the account is a tax resident of the United States of America (USA).

If you have not received the original letter or have any questions about what to do next, please get in touch. You can contact us on 0208 242 9447 between 08:00 and 18:00 (UK Time), Monday to Friday, excluding UK Bank Holidays or you can write to us at the above address. Customers with hearing or speech impairments can contact us on Minicom number 0208 236 8294. Calls may be recorded.

Yours sincerely



Pritesh Gokani

Centre Manager, Customer Tax Operations



Call us on 0208 242 9447, 0208 236 8294 (Minicom)

Calls may be recorded for training and audit purposes. Calls from mobiles or overseas will vary and may cost more than calls from UK land lines which are charged at local rate.