

**SCOTTISHPOWER**

24 hour emergency

V3.0008102015

Gas 0800 111 999

Electricity 0800 028 0247

[www.scottishpower.co.uk](http://www.scottishpower.co.uk)

0800 027 0072

8am - 10pm weekdays

8.30am - 6pm Saturday

MR J BROWN & MRS T BROWN  
49 GILKES CRESCENT  
LONDON  
SE21 7BP

Find us on



Account number

**8285 5894 017**Date **22 September 2015**

Page 3 of 6



Supply Address: 49, GILKES CRESCENT, LONDON, SE21 7BP

## Your gas and electricity statement

Statement period **17 March 2015 - 17 September 2015**This is based on our **STANDARD - MONTHLY DIRECT DEBIT** tariff

Last period	This period	Next steps
Balance of your last statement -£90.04 (in credit)  Payments received -£888.00 For full details of payment see over ->  Your account balance on 16 Sep 2015 -£978.04 (in credit)	<b>Account balance -£978.04</b> (in credit)  <b>Energy charges £504.02</b>  <b>Discounts -£5.06</b>  <b>Total other charges £90.04</b>  <b>Total VAT £24.94</b>  <b>Total £613.94</b> For full details of the charges see over ->  <b>Your new account balance £364.10</b> (in credit)	➔ Your next monthly payment of £148.00 will be taken on 1st Oct 2015. You don't have to take any action.  ➔ This is not a tax invoice.  ➔ To reduce the number of estimates, we've changed the period of this bill. Future bills will be quarterly. If this causes problems, please call 0800 027 0072.  ➔ Thank you for your custom.

## Could you pay less?

Your Personal Projection for the next 12 months for gas is £1,145.48 and for electricity is £562.19 (based on your annual consumption, current tariff prices, discounts and VAT). See overleaf for more information about your current tariff and your energy use. Remember – it might be worth thinking about switching your tariff or supplier.

### Our cheapest similar gas tariff

Good news: You are already on our cheapest similar gas tariff. If this changes we will let you know on your next bill or statement.

### Our cheapest overall gas tariff

Online Fixed Price Energy September 2016  
Estimated annual saving: £138.41  
Subject to availability. Different terms and conditions may apply.

### Our cheapest similar electricity tariff

Good news: You are already on our cheapest similar electricity tariff. If this changes we will let you know on your next bill or statement.

### Our cheapest overall electricity tariff

Online Fixed Price Energy September 2016  
Estimated annual saving: £98.85



## About your tariff

Here's information about your current tariff to help you to compare it with other available tariffs.

### Gas



<b>Tariff name</b>	<b>Standard</b>
<b>Payment method</b>	<b>Monthly Direct Debit</b>
<b>Tariff end date</b>	<b>N/A</b>
<b>Exit fee</b> (If you switch supplier more than 49 days before the tariff end date)	<b>N/A</b>
<b>Your actual usage in the last 12 months</b>	<b>25,754.581 kWh</b>

### Electricity

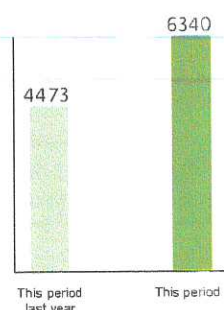


<b>Tariff name</b>	<b>Standard</b>
<b>Payment method</b>	<b>Monthly Direct Debit</b>
<b>Tariff end date</b>	<b>N/A</b>
<b>Exit fee</b> (If you switch supplier more than 49 days before the tariff end date)	<b>N/A</b>
<b>Your actual usage in the last 12 months</b>	<b>3,300.082 kWh</b>

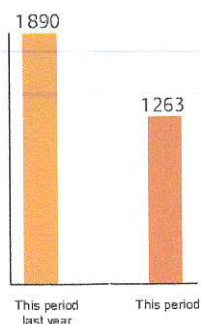
## Important information about your energy use

### Your energy use

#### Gas (kWh)



#### Electricity (kWh)



An estimated read may have been used to calculate your energy use.

For more information visit

[www.scottishpower.co.uk/consumption](http://www.scottishpower.co.uk/consumption)

### About your TCR

#### Tariff Comparison Rate (TCR) for Gas:

4.69p per kWh

#### Tariff Comparison Rate (TCR) for Electricity:

17.18p per kWh

The TCR is a guide to compare the cost of your current energy tariffs. It is the average overall cost of each unit of energy and is based on a typical user of electricity or gas. It is not based on your personal consumption. Call us or visit our website for more information.

Scan this image to your smartphone or tablet to download your energy account details - you can use it to check you are on the best tariff for you.



## Converting gas units to kWh

### Calculating your gas charge

To make a comparison across gas and electricity we convert gas units used to kWh (kilowatt-hrs) used.

$$\begin{array}{|c|} \hline \text{gas units} \\ \hline \text{used} \\ \hline \end{array} \times \begin{array}{|c|} \hline \text{imperial} \\ \hline \text{meter} \\ \hline 2.83 \\ \hline \end{array} \times \begin{array}{|c|} \hline \text{calorific} \\ \hline \text{value} \\ \hline 39.10000000 \\ \hline \end{array} \times \begin{array}{|c|} \hline \text{volume} \\ \hline \text{correction} \\ \hline 1.02264000 \\ \hline \end{array} \div \begin{array}{|c|} \hline 3.6 \\ \hline \end{array} = \begin{array}{|c|} \hline \text{gas used} \\ \hline \text{expressed in kWh} \\ \hline \end{array}$$

## Supply problems

### Smell gas or suspect a leak?

Call 0800 111 999 immediately.

Lines open 24/7

To identify your gas transporter please call 0870 160 0229.

### Your electricity distributor

UK Power Networks - London,

UK Power Networks - London, Customer Relations Manager,

Fore Hamlet, Ipswich, IP3 8AA,

0800 028 0247.