

**Your customer reference numbers:**

Gas:  
850020242463  
Electricity:  
850019894271

**Supply address:**

3 The Pastures  
Garrett Close  
Dunstable  
Bedfordshire  
LU6 3EG



**British Gas**

Price cap enquiries call: 0333 009 5740



Mrs Anne-Marie Curran  
3 The Pastures  
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LU6 3EG



0142170  
358 B/0411



**Reference:**

BLG/PCN/STAT/0222

## Ofgem is raising the price cap on energy rates - you're still on our cheapest tariff

Hello Mrs Curran & Mrs Curran & Mrs Marie-Curran

You may have seen lots in the news about the energy market and the sharp rise in energy costs. We need to let you know that as a result of these continuing increases in the cost of wholesale energy and a highly turbulent market, Ofgem is raising the level of the energy price cap from 1st April.

These considerable changes in gas, electricity rates and standing charges mean the estimated annual energy bill will rise by an average of 54%. This is an estimated figure - every household will be different depending on the amount of energy used and how you pay. See over the page for more detailed information on how this will affect your costs.

**At this time, your current Standard Variable tariff is still our cheapest available. All variable tariffs, regardless of supplier, will not be above Ofgem's energy price cap.**

**There's nothing you need to do - you'll be switched to the new rates automatically from 1st April.**

We understand that everyone's circumstances are different and that some may find this price increase especially difficult. We're here to help.

- The Government has announced it will be offering households support towards energy bills and we'll be in touch nearer the time to confirm how this will be applied - visit [britishgas.co.uk/pricecap](https://britishgas.co.uk/pricecap)
- We know it may not be easy to pay your bill and there are a number of ways we can support you - visit [britishgas.co.uk/payhelp](https://britishgas.co.uk/payhelp)
- The British Gas Energy Trust is an independent charitable organisation that can provide energy debt advice and support - find out more at [britishgasenergytrust.org.uk](https://britishgasenergytrust.org.uk)

### What are my options?

**Do nothing and stay on your current Standard Variable tariff**

You'll automatically stay on your current variable tariff at the new prices - the cheapest tariff available to you.

**You may want to consider a fixed rate tariff for peace of mind and to avoid any further price increases - visit [britishgas.co.uk/switchyourtariff](https://britishgas.co.uk/switchyourtariff)**

Visit [britishgas.co.uk/pricecap](https://britishgas.co.uk/pricecap) to find out why the rates have increased and when you are likely to see this reflected in your energy bills. We also outline how this will affect your monthly Direct Debit payments.