

Summary of charges for the period  
01 JUL 2017 to 31 JUL 2017  
Pension Scheme Bank Account

BIC: MYMBGB2L IBAN: GB68MYMB23058021279735



One Southampton Row  
London WC1B 5HA  
T: 0345 08 08 500  
metrobankonline.co.uk

PENSION PRACTITIONER.COM LIMITED  
DAWS HOUSE, 33-35 DAWS LANE  
LONDON  
NW7 4SD

|                 |             |
|-----------------|-------------|
| Account number  | 21279735    |
| Sort code       | 23-05-80    |
| Statement date  | 31 JUL 2017 |
| Overdraft limit | £0.00       |

The total charge for this account during this period is £0.00

How your total charge has been calculated:

|                            |              |
|----------------------------|--------------|
| Monthly maintenance fee:   | £0.00        |
| Transaction charges:       | £0.00        |
| Cash charges:              | £0.00        |
| Instant overdraft charges: | £0.00        |
| Interest charged:          | £0.00        |
| <b>Total charges:</b>      | <b>£0.00</b> |

### Transaction charges summary

| Transaction charges | Volume     | Price (£) | Charge (£) |
|---------------------|------------|-----------|------------|
| Sub Total           |            |           | 0.00       |
| Cash charges        | Amount (£) | % Charge  | Charge (£) |
| Sub Total           |            |           | 0.00       |

|                  |          |
|------------------|----------|
| Statement number | 11       |
| Sort code        | 23-05-80 |



This document sets out the charges and interest that have accrued on your account within the above period. There are 5 types of charge:

1. 'Monthly maintenance fee' - please see the Community Account Important Information Summary for information on the monthly fee.
2. 'Transaction charges' - these are incurred when you make certain types of transaction - please see Community Account Important Information Summary for further details.
3. 'Cash charges' - incurred when you bank or withdraw cash - please see Community Account Important Information Summary for further details.
4. 'Instant Overdraft Charges' - these are incurred as follows:
  - When a transaction creates or increases an instant overdraft - debit interest at 25% EAR\* is charged and we may make a 'paid item charge'; and
  - When we refuse to allow a transaction because it would have created or increased an instant overdraft - 'unpaid item charges' may be charged.
5. 'Agreed Overdraft Charges' - these are incurred when you use your agreed overdraft facility - debit interest (as set out in your agreed overdraft facility letter) is charged. Please see Community Bank Account Important Information Summary for any additional charges applicable to your account. Should you require information about the calculation of debit interest (if any) deducted from your account and detailed in this statement please contact us.

Should you have any queries regarding your statement or any transaction on your statement, we love to hear from you. Please call us on 0345 08 08 500 (or +44 20 3402 8312 outside the UK), or visit one of our stores.

Calls to 0345 numbers will be charged at your local rate. Calls may be recorded for training or quality monitoring purposes.

\*EAR stands for Effective Annual Rate and illustrates what the interest rate on the overdraft would be if interest was charged and added to the amount owed once each year. It does not take into account fees and charges.

# Pension Scheme Bank Account

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ACCOUNT NAME: RBC PENSION SCHEME

## Your account summary

|                   |                 |
|-------------------|-----------------|
| From: 01 JUL 2017 | To: 31 JUL 2017 |
| Opening balance   | £48,672.64      |
| Total money in    | £4.13           |
| Total money out   | £0.00           |
| End balance       | £48,676.77      |

|                  |          |
|------------------|----------|
| Account number   | 21279735 |
| Sort code        | 23-05-80 |
| Statement number | 11       |
| Overdraft limit  | £0.00    |

## Your transactions

| Date        | Transaction             | Money out (£) | Money in (£) | Balance (£) |
|-------------|-------------------------|---------------|--------------|-------------|
|             | Balance brought forward |               |              | 48,672.64   |
| 31 JUL 2017 | Credit Interest         |               | 4.13         | 48,676.77   |
|             | Closing Balance         |               |              | 48,676.77   |

|                  |          |
|------------------|----------|
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Your deposit is classed as an eligible deposit for the purposes of the Financial Services Compensation Scheme (FSCS).

#### Important Information about compensation arrangements.

Deposits held with us are covered by the Financial Services Compensation Scheme (FSCS), subject to eligibility criteria. We will provide you with an information sheet and exclusions list every year.

For further information about the compensation provided by the FSCS, refer to the FSCS website at [www.FSCS.org.uk](http://www.FSCS.org.uk)

We love to hear from you - if you have any queries regarding your statement or any transaction on your statement, please call us on 0345 08 08 500 (or +44 20 3402 8312 outside the UK), or visit your local store.

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#### Listening to you

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

# Financial Services Compensation Scheme

## Information Sheet

| BASIC INFORMATION ABOUT THE PROTECTION OF YOUR ELIGIBLE DEPOSITS                                                                                    |                                                                                                                                                                                                                                                                                            |
|-----------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Eligible deposits in Metro Bank PLC are protected by:</b>                                                                                        | The Financial Services Compensation Scheme ("FSCS") <sup>1</sup>                                                                                                                                                                                                                           |
| <b>Limit of protection:</b>                                                                                                                         | £85,000 per depositor per bank <sup>2</sup>                                                                                                                                                                                                                                                |
| <b>If you have more eligible deposits at the same bank:</b>                                                                                         | All your eligible deposits at the same bank are "aggregated" and the total is subject to the limit of £85,000. <sup>2</sup>                                                                                                                                                                |
| <b>If you have a joint account with other person(s):</b>                                                                                            | The limit of £85,000 applies to each depositor separately. <sup>3</sup>                                                                                                                                                                                                                    |
| <b>Reimbursement period in case of bank's failure:</b>                                                                                              | 20 working days. <sup>4</sup>                                                                                                                                                                                                                                                              |
| <b>Currency of reimbursement:</b>                                                                                                                   | Pound sterling (GBP, £) or, for branches of UK banks operating in other EEA Member States, the currency of that State.                                                                                                                                                                     |
| <b>To contact Metro Bank PLC for enquiries relating to your account:</b><br><br><b>To contact the FSCS for further information on compensation:</b> | Metro Bank PLC<br>One Southampton Row<br>London<br>WC1B 5HA<br><br>Financial Services Compensation Scheme<br>10th Floor Beaufort House<br>15 St Botolph Street<br>London<br>EC3A 7QU<br>Tel: 0800 678 1100 or 020 7741 4100<br>Email: <a href="mailto:ICT@fscs.org.uk">ICT@fscs.org.uk</a> |
| <b>More information:</b>                                                                                                                            | <a href="http://www.fscs.org.uk">http://www.fscs.org.uk</a>                                                                                                                                                                                                                                |
| <b>Acknowledgement of receipt by the depositor:</b>                                                                                                 |                                                                                                                                                                                                                                                                                            |

| ADDITIONAL INFORMATION                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b><sup>1</sup> Scheme responsible for the protection of your eligible deposit</b></p> <p>Your eligible deposit is covered by a statutory Deposit Guarantee Scheme. If insolvency of your bank should occur, your eligible deposits would be repaid up to £85,000 by the Deposit Guarantee Scheme.</p> <p><b><sup>2</sup> General limit of protection</b></p> <p>If a covered deposit is unavailable because a bank is unable to meet its financial obligations, depositors are repaid by a Deposit Guarantee Scheme. This repayment covers a maximum of £85,000 per bank. This means that all eligible deposits at the same bank are added up in order to determine the coverage level. If, for instance a depositor holds a savings account with £80,000 and a current account with £20,000, he or she will only be repaid £85,000.</p> <p>In some cases eligible deposits which are categorised as "temporary high balances" are protected above £85,000 for six months after the amount has been credited or from the moment when such eligible deposits become legally transferable. These are eligible deposits connected with certain events including:</p> <ul style="list-style-type: none"> <li>(a) certain transactions relating to the depositor's current or prospective only or main residence or dwelling;</li> <li>(b) a death, or the depositor's marriage or civil partnership, divorce, retirement, dismissal, redundancy or invalidity;</li> <li>(c) the payment to the depositor of insurance benefits or compensation for criminal injuries or wrongful conviction.</li> </ul> |

**OPEN 7 DAYS**

Monday - Friday: 8am - 8pm • Saturday: 8am - 6pm • Sunday: 11am - 5pm  
Local Call Centre: 0345 08 08 500 • [metrobankonline.co.uk](http://metrobankonline.co.uk) • [MetroBank\\_Help](https://twitter.com/MetroBank_Help)

## Financial Services Compensation Scheme (continued)

### ADDITIONAL INFORMATION (continued)

More information can be obtained under <http://www.fscs.org.uk>

#### <sup>3</sup> Limit of protection for joint accounts

In case of joint accounts, the limit of £85,000 applies to each depositor. However, eligible deposits in an account to which two or more persons are entitled as members of a business partnership, association or grouping of a similar nature, without legal personality, are aggregated and treated as if made by a single depositor for the purpose of calculating the limit of £85,000.

#### <sup>4</sup> Reimbursement

The responsible Deposit Guarantee Scheme is the Financial Services Compensation Scheme, 10th Floor Beaufort House, 15 St Botolph Street, London, EC3A 7QU, Tel: 0800 678 1100 or 020 7741 4100, Email: [ICT@fscs.org.uk](mailto:ICT@fscs.org.uk). It will repay your eligible deposits (up to £85,000) within 20 working days until 31 December 2018; within 15 working days from 1 January 2019 until 31 December 2020; within 10 working days from 1 January 2021 to 31 December 2023; and within 7 working days from 1 January 2024 onwards, save where specific exceptions apply.

Where the FSCS cannot make the repayable amount available within 7 working days, it will, from 1 June 2016 until 31 December 2023, ensure that you have access to an appropriate amount of your covered deposits to cover the cost of living (in the case of a depositor which is an individual) or to cover necessary business expenses or operating expenses (in the case of a depositor which is not an individual or a large company) within 5 working days of a request.

If you have not been repaid within these deadlines, you should contact the Deposit Guarantee Scheme since the time to claim reimbursement may be barred after a certain time limit. Further information can be obtained under <http://www.fscs.org.uk>.

#### Other important information

In general, all retail depositors and businesses are covered by Deposit Guarantee Schemes. Exceptions for certain deposits are stated on the website of the responsible Deposit Guarantee Scheme. Your bank will also inform you of any exclusions from protection which may apply. If deposits are eligible, the bank shall also confirm this on the statement of account.

### EXCLUSIONS LIST

A deposit is excluded from protection if:

- (a) The holder and any beneficial owner of the deposit have never been identified in accordance with money laundering requirements. For further information, contact your bank.
- (b) The deposit arises out of transactions in connection with which there has been a criminal conviction for money laundering.
- (c) It is a deposit made by a depositor which is one of the following:
  - credit institution
  - financial institution
  - investment firm
  - insurance undertaking
  - reinsurance undertaking
  - collective investment undertaking
  - pension or retirement fund<sup>1</sup>
  - public authority, other than a small local authority.

The following are deposits, categories of deposits or other instruments which will no longer be protected from 3 July 2015:

- deposits of a credit union to which the credit union itself is entitled
- deposits which can only be proven by a financial instrument<sup>2</sup> unless it is a savings product which is evidenced by a certificate of deposit made out to a named person and which exists in a Member State on 2 July 2014
- deposits of a collective investment scheme which qualifies as a small company<sup>3</sup>
- deposits of an overseas financial services institution which qualifies as a small company<sup>4</sup>
- deposits of certain regulated firms (investment firms, insurance undertakings and reinsurance undertakings) which qualify as a small business or a small company<sup>5</sup> – refer to the FSCS for further information on this category

**For further information about exclusions, refer to the FSCS website at [www.FSCS.org.uk](http://www.FSCS.org.uk)**

<sup>1</sup> Deposits by personal pension schemes, stakeholder pension schemes and occupational pension schemes of micro, small and medium sized enterprises are not excluded

<sup>2</sup> Listed in Section C of Annex 1 of Directive 2014/65/EU

<sup>3</sup> Under the Companies Act 1985 or Companies Act 2006

<sup>4</sup> See footnote 3

<sup>5</sup> See footnote 3

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