

00138

Private & confidential
PENSION PRACTITIONER
DAWS HUOSE
33-35 DAWS LANE
LONDON
NW7 4SD

Personal Pension Plan

29 July 2011

James Glenn

Plan number: K203193000

Your reference: 08006344862

Thank you for contacting us.

As this customer has transferred their benefits from Standard Life we no longer hold easily accessible information on the values or any costs (including MVAs) prior to transfer or details of any ongoing charges had the policy not been transferred.

Prior to the transfer taking place you will have requested current fund and transfer values and may have also asked for plan information which would have detailed most of the information you require.

At the time of transfer we sent out a copy of the Transfer Certificate which shows the date of the transfer and the value paid. For your information the transfer value we paid on 29/06/11 was £41,707.83.

You may therefore be able to gather the information you require from your own archived correspondence.

Information online

Your customers can get payment details and other valuable information about their pension plans by visiting www.standardlife.co.uk/online.