



MyBulb member ID: oliver.driver@mac.com

Bill number: 132976359

Bill date: 02 March 2022

Oliver Driver

35 Bower Road Hale
Altrincham WA15 9DU

Your energy bill

For the period 02 February 2022 to 01 March 2022

Last account balance	£ 438.94 in debit
You paid us on 02/02/22 - thank you	£ 438.94
You paid us on 01/03/22 - thank you	£ 280.49
Opening balance	£ 280.49 in credit

Cost of your energy this month

Electricity	- £ 244.21
Gas	- £ 207.34
Subtotal	- £ 451.55
Your new account balance	£ 171.06 in debit

Don't forget to send us your meter readings

So we can ensure your energy costs are as accurate as possible, don't forget to send us your meter readings monthly. You can submit your meter reading at anytime online at account.bulb.co.uk.

Could you pay less?

Over the next 12 months, we have estimated your personal projection:

Electricity personal projection: £ 4050

Gas personal projection: £ 2364

This projection includes your energy usage, standing charges and VAT.

Impartial advice

Citizens Advice can provide independent info on energy switching. You can download the 'Know your rights in a changing energy market' guide on the Citizens Advice website or you can call them on 0808 223 1133.

Saving energy

One of the best ways to save money on your energy costs is to use your energy more efficiently. You can get handy tips on saving energy at bulb.co.uk or you can contact the independent organisation Simple Energy Advice on 0800 444 202.

Please pay £ 171.06 by 16 Mar 2022.

Call 0300 30 30 635 to set up a payment plan.

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Member support

Get in touch

We are open Monday to Friday, 9am to 5pm.

Call	0300 30 30 635
Web chat	www.bulb.co.uk/help
Email	help@bulb.co.uk
Facebook	facebook.com/bulb
Twitter	@bulbUK
Write	Member Enquiries at Bulb 155 Bishopsgate, London EC2M 3TQ

First port of call

If you have any questions about your energy statement, visit www.bulb.co.uk/help to read our guides and get support.

Please tell us if you are not happy

At Bulb, we strive to give you the best member experience possible. If we make a mistake or if you think we haven't done the right thing, please let us know so we can put things right.

If you aren't happy, we would love the opportunity to speak with you as soon as possible, so call us on **0300 30 30 635** and let us know you are not happy or email complaints@bulb.co.uk.

We will do everything we can to solve the problem within five business days.

Impartial advice

The Citizens Advice consumer service provides free confidential impartial advice on consumer issues and may be able to assist you during a complaint process. Visit citizensadvice.org.uk or call their helpline on **0808 223 1133**.

If we still haven't met your expectations, the Energy Ombudsman can help.

If after 8 weeks your complaint is still not resolved or if we have issued you a deadlock letter (a letter which details what has happened and what we have suggested) you may get in touch with The Energy Ombudsman.

The Energy Ombudsman is a free, independent organisation that works to resolve issues between energy suppliers and members. Before going to the Ombudsman, you need to have given us an opportunity to resolve the issue first. Following this review, we are legally required to comply with their decision.

Gas emergency

Smell gas or think there might be a gas leak?

Call 0800 111 999 (24hrs)

In the event you can smell gas, immediately turn off the gas at the meter control valve.

Also ensure you do not expose the gas to any heat or flames. That means no smoking or lighting matches! Where possible you should also open any doors and windows to allow the gas to ventilate.

Electricity supply faults

If you have problems with your electricity supply and you have already checked you haven't blown a fuse, call **105**

Your Electricity Distributor is Electricity North West. Their phone number is 0800 048 1820.



Compare your tariff & energy usage

Scan this code using an energy switching app to see if you could save by switching.



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Electricity use in detail

35, Bower Road WA15 9DU

MPAN Reference: 1610027543573

Meter number: F81M00800

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	16	1002	7543 573

Meter readings

31 January 2022 93884.0 Customer Read

1 March 2022 95062.0 Customer Read

Energy 1178.0 kWh @ 19.1720 £ 225.85
p/kWh

Standing charge 29 days @ 23.2120 p/day £ 6.73

Cost of electricity used £ 232.58

VAT @ 5% £ 11.63

Total electricity costs for this bill £ 244.21

About your electricity tariff

Tariff name: Pay Monthly Variable

Payment method: Visit account.bulb.co.uk to set up method

Standing charge: 23.21p/day (£84.72/year)

Estimated annual usage: 14253 kWh

Termination fee: None

How much electricity did you use?

For this period, your average usage was
41 kWh/day or **£ 8.42/day**

Last year, in the same period, your average usage was
53 kWh/day

We updated your tariff name

Your new tariff name is above. We updated the name to make it clearer what type of tariff you're on. We think that's simpler, which is what we're all about at Bulb.

Our electricity sources

You can find out more about where your energy comes from at bulb.co.uk/fuelmix

Source	Bulb	National average
Coal	0%	5%
Natural gas	0%	41%
Nuclear	0%	19%
Renewables	100%	33%
Other	0%	2%
CO2 g/kWh	0	254



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Gas use in detail

35, Bower Road WA15 9DU
Meter Point Reference: 1587111508
Meter number: G4A00249061301

Meter readings

31 January 2022 23507 Customer Read

1 March 2022 23943 Customer Read

Meter units used: 436

Energy*	4941.7 kWh @ 3.8500 p/kWh	£ 190.26
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Standing charge	29 days @ 24.8690 p/day	£ 7.21
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Cost of gas used	£ 197.47
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VAT @ 5%	£ 9.87
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Total gas costs for this bill	£ 207.34
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About your gas tariff

Tariff name: Pay Monthly Variable

Payment method: Visit account.bulb.co.uk to set up method

Standing charge: 24.87p/day (£90.77/year)

Estimated annual usage: 32031 kWh

Termination fee: None

How much gas did you use?

For this period, your average usage was
170 kWh/day or **£ 7.15/day**

Last year, in the same period, your average usage was
190 kWh/day

We updated your tariff name

Your new tariff name is above. We updated the name to make it clearer what type of tariff you're on. We think that's simpler, which is what we're all about at Bulb.

*Explaining your gas usage

Not all gas is created equal. We convert gas units from your meter into kWh to make sure the energy output of your gas is priced consistently. We do this using the following formula:

Meter units used	436
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Volume conversion factor	x 1.00
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Metric units	= 436
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Volume correction	x 1.02264
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Calorific value	x 39.9
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Convert to kWh	÷ 3.6
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Energy used	4941.7 kWh
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Matthew James Cowlshaw, Matthew David Smith and Daniel Francis Butters, each Insolvency Practitioners of Teneo Restructuring Ltd, were appointed Joint Energy Administrators of Bulb Energy Limited on 24 November 2021. The affairs, business and property of the Company are managed by the Joint Energy Administrators. The Joint Energy Administrators act as agents of the Company and contract without personal liability.

Bulb Energy Limited is a company registered in England and Wales (No 08469555). Our registered address is 155 Bishopsgate, London, EC2M 3TQ. Bulb Energy Limited is licensed to supply electricity and gas by Ofgem.