



Emily McAlister <emily@retirement.capital>

Fwd: BES Electricity Initial Debt

3 messages

Rob Boyd <rob26boyd@gmail.com>

24 May 2022 at 13:53

To: Emily McAlister <emily@retirement.capital>, Darren Lloyd <Darren.Lloyd@united-uk.com>

This electricity bill for unit 3 needs to be paid please

Rob Boyd
07768238452

Begin forwarded message:

From: BES Utilities <no-reply@besutilities.co.uk>**Date:** 24 May 2022 at 12:51:12 BST**To:** rob26boyd@gmail.com**Subject:** BES Electricity Initial Debt

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BES Ref: BES1042065E

Dear Customer,

RE: Overdue Electricity Account £75.14

According to our records your BES account is currently in arrears to the amount of £75.14 and we request that an immediate payment is made to bring the account up to date or at the latest within 7 days from the date of this letter.

To make a payment please login to your online account, or alternatively contact our Credit Control Team on **0344 5678 427**, and follow the instructions to reach Credit Control who are able to process a credit or debit card payment and reinstatement of your Direct Debit.

If we don't receive payment of the above amount, or hear from you within the next 7 days, we may increase your prices for non-Direct Debit payment, in line with the terms of your contract.

We want to avoid taking this action. If you have a query regarding your account or you are struggling to pay, we are here to help, but it's important that you contact us to let us know about your situation. We are open from 9am to 5pm, Monday to Friday. The number to

contact us on is **0344 5678 427** and follow the instructions to reach Credit Control, alternatively you can chat to us live at www.besutilities.co.uk.

If your payment has been made in the last 48 hours, thank you and please disregard this letter.

Yours sincerely,

Credit Control Manager
For and on behalf of BES Utilities



BES Utilities is the generic reference to the group of companies that comprises of BES Commercial Electricity and BES Commercial Gas. Details of each company are as follows: BES Commercial Electricity Ltd t/a BES Commercial Electricity (registered in England & Wales No.06882734), whose registered office is Parkside Stand, Fleetwood Town Football Club, Park Avenue, Fleetwood, Lancashire, FY7 6TX. Business Energy Solutions Ltd t/a BES Commercial Gas (registered in England & Wales No.04408013), whose registered office is Parkside Stand, Fleetwood Town Football Club, Park Avenue, Fleetwood, Lancashire, FY7 6TX.

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Emily McAlister <emily@retirement.capital>
To: Rob Boyd <rob26boyd@gmail.com>
Cc: Darren Lloyd <Darren.Lloyd@united-uk.com>

24 May 2022 at 15:03

Hi Rob,

I don't see any account details.. can I ask you to complete section 4 of the attached and sign it please?

As soon as you email it back to me, I will send it to Metro bank to action.

Thanks
Emily
[Quoted text hidden]

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Retirement
.Capital





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Email: emily@retirement.capital

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 **OPI -Boyd and Lloyd - BES Utilities 75.14 - 24.0522.pdf**
183K

Rob Boyd <rob26boyd@gmail.com>
To: Emily McAlister <emily@retirement.capital>

24 May 2022 at 15:30

Rob Boyd
07768238452

On 24 May 2022, at 14:04, Emily McAlister <emily@retirement.capital> wrote:

Hi Rob,

I don't see any account details.. can I ask you to complete section 4 of the attached and sign it please?

As soon as you email it back to me, I will send it to Metro bank to action.

Thanks
Emily

On Tue, 24 May 2022 at 13:53, Rob Boyd <rob26boyd@gmail.com> wrote:
This electricity bill for unit 3 needs to be paid please

Rob Boyd
07768238452

Begin forwarded message:

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Date: 24 May 2022 at 12:51:12 BST
To: rob26boyd@gmail.com
Subject: BES Electricity Initial Debt



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3 attachments

signature1.jpg
4K

BES
Utilities



BES-Email-Header.jpg
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