

### Your current details

MRS R A RUTHERFORD  
12 BEECH AVENUE  
GLASGOW  
G41 5BX

### Period 20 Oct 2022 to 18 Nov 2022

Previous Balance	£4,578.13
Paid out	£160.00
Paid in	£2,560.03
New Balance	£6,978.16

Date	Type	Description	Paid in	Paid out	Balance
		BROUGHT FORWARD			£4,578.13
24 Oct 2022	CASH & DEP MACHINE	832210 24OCT 1313	£1,131.31		£5,709.44
31 Oct 2022	AUTOMATED PAY IN	PAYPROP CLIENT ACC, FIRPARK CLOSE 3 , FP 31/10/22 1740 , 63174011278442000N, FIRPARK CLOSE 3	£429.52		£6,138.96
31 Oct 2022	AUTOMATED PAY IN	PAYPROP CLIENT ACC, RENT FOR DURWARD A, FP 31/10/22 1740 , 05174042815209000N, RENT FOR DURWARD A	£999.20		£7,138.16
4 Nov 2022	STANDING ORDER	DURWARD AV TENANTS, FP 04/11/22 30 , 31023152955031000R		£75.00	£7,063.16
7 Nov 2022	DIRECT DEBIT	NEWTON PROPERTY		£85.00	£6,978.16

Please note: We do not charge more than £19.40 in a monthly charging period for an unarranged overdraft or any unpaid transactions on a personal current account.

### Dispute resolution for agreed overdrafts or overdrawn accounts

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

### Deposit Guarantee Scheme Information

Your eligible deposits with the Royal Bank of Scotland are protected by the Financial Services Compensation Scheme (FSCS). The Royal Bank of Scotland also trades under Adam & Co, Drummonds, Child & Co, Holt's and The One Account. This means that all deposits with one or more of these trademarks are covered under the same FSCS limit. An FSCS Information Sheet and list of exclusions will be provided to you on an annual basis. For further information about the compensation provided by the FSCS, refer to the website [www.FSCS.org.uk](http://www.FSCS.org.uk)