



ReAssure

Mailing 0001942

18 June 2014

Our reference: AW0022510109

Your reference: STC Promotions Ltd

Pension Practitioner. com  
STC Promotions Ltd Pens Sch  
Daws House  
33-35 Daws Lane  
London  
NW7 4SD

09:11:00

Policyholder(s): Mr Lane  
Policy number(s): AN4842R, AN4842R

Dear Sir/Madam

Thank you for your recent correspondence regarding the above stated policies.

The Government, HM Revenue & Customs (HMRC), the Financial Conduct Authority (FCA) and The Pensions Regulator (TPR) are all becoming increasingly concerned about pension transfers.

As ReAssure is committed to protecting its customers' money, this has meant that we have introduced extra due diligence procedures into our pension transfer process. Unfortunately this means that the time taken to process a transfer has increased. We are currently still carrying out our due diligence checks on this proposed transfer and will be in touch as soon as we are in a position to advise further.

We trust this information is satisfactory. If you need any further information, then please contact our Client Services Department.

Yours faithfully

**Amy Whitfield**  
Policy Admin Telford

Copies of this letter have been sent to:

**Mr Mark Simon Lane**

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