

For the attention of Michelle Lunnon PensionPractitioner.com Daws House 33-35 Daws Lane London NW7 4SD

Your reference

3301-30356-9

Our reference

CSCPC/DS

Date

10 October 2014

Individual Retirement Plan Number(s): 7003869R-RPP Planholder: Mr M S J Lane

Zurich Assurance Ltd

Dear Ms Lunnon

Claims Service Centre The Grange Bishops Cleeve Cheltenham Gloucestershire GL52 8XX

I confirm that the transfer payment in respect of the above customer has been made by bank giro credit and should reach the nominated account within 6 working days.

0.00

Telephone: 08702 416974

Total value of transfer: 21,234.09 Total value of non-protected rights: £ 21,234.09

We may record or monitor calls

Total value of former protected rights: £

to improve our service

Please note that non-protected and former-protected rights may come into your account as separate payments.

Fax: 08702 434815

Zurich Assurance Ltd

This payment is made from a registered pension scheme approved under Chapter 2 Part 4 of the Finance Act 2004 (as amended). Our registered number is 00605308RW.

I can confirm:

- The transfer isn't part of a block transfer.
- There isn't a court order in respect of bankruptcy attached to this plan.
- There're no court orders in respect of a pension divorce attached to this plan.

If you've any questions, please call us on 08702 416974. Our lines are open from 8am to 6.30pm Monday to Friday and 9.30am to 12.30pm on Saturdays - we'll be happy to help.

Yours sincerely

Registered in England and Wales under company number 02456671 Registered Office: The Grange

Authorised by the Prudential Regulation

Authority and regulated by the Financial Conduct Authority and the

Prudential Regulation Authority

Bishops Cleeve, Cheltenham GL52 8XX

Sam Campbell

Claims Service Centre Customer Operations