



PHOENIX LIFE

Phoenix  
Policyholder Services  
PO Box 30  
LIVERPOOL  
L69 3HS

13 July 2016

**Customer Helpline: 0345 788 3311**

Low call rates apply although costs  
can vary between telecom providers

Monday to Friday: 8.30am to 5.30pm

The Pension Practitioner  
Daws House  
33-35 Daws Lane  
London  
NW7 4SD

**From outside the UK: +44 (0) 151 255 5177**

Our reference: 25408234

Dear Sir

**Policy number 0302135271/001**

**Policyholder(s): Mr Stephen Hoole**

Further to our recent correspondence.

Unfortunately we are unable to accept the copy of the scheme rules dated 2015.

In order for us to progress the settlement of the above policy we require a copy of the original Trust Deed, for the Sellec (Special Cables) Ltd Pension Fund dated 26/01/2008.

With any correspondence or documentation you provide, please state your policy number and current address as this has delayed our reply.

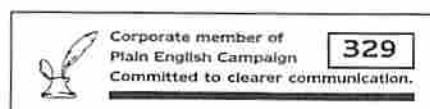
If you have any questions, you can call our Customer Helpline or write to us if preferred. Our contact details and opening hours are shown at the top of this letter, together with your policy number and our reference details, which we will need you to provide when contacting us.

Yours faithfully

**Milind Dhuru**  
**Operations Director**

**If you would like this information in large print, in Braille, or on cassette or CD, please call 0345 788 3311. If calling from outside the UK, please call +44 (0) 151 255 5176.**

MBAD



007H/January 2014