



PHOENIX LIFE

LYNCH WOOD PARK
LYNCH WOOD
PETERBOROUGH
Phoenix PE2 6FY
Policyholder Services
PO Box 30
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LIVERPOOL
L69 3HS

12 April 2017

The Pension Practitioner
Daws House
33-35 Daws Lane
London
NW7 4SD

Customer Helpline: 0345 788 3311

Low call rates apply although costs
can vary between telecom providers

Monday to Friday: 8.30am to 5.30pm

From outside the UK: +44 (0) 151 255 5177

Our reference: 25408234

Dear Sir

Policy number 0302135271/001
Policyholder(s): Mr Stephen Hoole

Further to our recent correspondence.

Unfortunately we are unable to accept the copy of the scheme rules dated 2015.

In order for us to progress the settlement of the above policy we require a copy of the original Trust Deed, for the Sellec (Special Cables) Ltd Pension Fund dated 26/01/2008.

With any correspondence or documentation you provide, please state your policy number and current address as this has delayed our reply.

If you have any questions, you can call our Customer Helpline or write to us if preferred. Our contact details and opening hours are shown at the top of this letter, together with your policy number and our reference details, which we will need you to provide when contacting us.

Yours faithfully

Milind Dhuru
Operations Director

If you would like this information in large print, in Braille, or on cassette or CD, please call 0345 788 3311. If calling from outside the UK, please call +44 (0) 151 255 5176.

MBAD

