



LLOYDS BANK

Mr C A Taylor  
Trustees of Staffordshire Business Systems Executive Pension  
Scheme  
33-35 Daws Lane  
Mill Hill  
London  
NW7 4SD

673708089/MS14990/104  
104/65/00005379

Sort code: 30-91-58  
Account number: XXXX2376



## Moving to our Treasurers' Account

Dear Mr Taylor

We are simplifying our range of business accounts to make our bank charges easier to understand. From **10 May 2016**, your Business Account will be moved to our Treasurers' Account.

Our Treasurers' Account, which has been developed specifically for not-for-profit organisations, will offer you free business banking, including when using cheques, standing orders, cash, UK Sterling Direct Debit, whether deposited or withdrawn. All we ask is that you operate your account in credit or within agreed limits. For more details on your new account go online at [lloydsbank.com/businesssreasurersaccount](http://lloydsbank.com/businesssreasurersaccount)

### What this change means for you

This change will happen automatically and you can continue to use your account as usual. Your sort code and account number will remain the same, along with the day-to-day features of your account.

You won't be able to apply for an overdraft on your new account, so if this is important to you then call us on **0345 835 3927** to discuss your options.

### Updates to your Account Charges and Terms and Conditions

Because we are moving your account your Terms and Conditions will change. I have enclosed your new Account Charges brochure and Terms and Conditions. Please take the time to read them.

For details of your current account essentials and the business support we provide visit [lloydsbank.com/businesssreasurersneedtoknow](http://lloydsbank.com/businesssreasurersneedtoknow)

Your new account charges at a glance:

- No monthly account fee
- Free electronic payments (in or out)
- Free cash payments (in or out)
- Free cheques (in or out)

See the end of this letter and your enclosed Account Charges brochure for our full charges.

Please read and retain the enclosed:

- Account Charges brochure
- New Terms and Conditions

continued

BUSINESS BANKING

If you have any questions about this change or want to discuss your options, please contact us on 0345 835 3927. Lines are open from 8am to 6pm Monday to Friday, excluding UK public holidays. If you don't think the Treasurers' Account is right for you, you can close your account without charge before these account changes take effect.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Elaine Hartley', with a long, wavy horizontal line extending to the right.

Elaine Hartley  
Head of Business Banking Products

## Our Service Promise

If you experience a problem, we will always try to resolve it as quickly as possible. Please bring it to the attention of any member of staff. Our complaints procedures are published at [lloydsbank.com/business/contactus](http://lloydsbank.com/business/contactus)



Please contact us if you would like this information in an alternative format such as Braille, large print or audio.

If you have a hearing or speech impairment you can use Text Relay (previously Typetalk) or if you would prefer to use a Textphone, please feel free to call us on 0345 601 6909 (lines open 7am–8pm, Monday–Friday and 9am–2pm Saturday).

Calls may be monitored or recorded in case we need to check we have carried out your instructions correctly and to help improve our quality of service.

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Eligible deposits with us are protected by the Financial Services Compensation Scheme (FSCS). We are covered by the Financial Ombudsman Service (FOS). Please note that due to FSCS and FOS eligibility criteria not all Business customers will be covered.

Information correct as of February 2016.