

Share Dealing and Investment Management

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Email: info@redmayne.co.uk

22 November 2016

Dear Sir/Madam

Your Redmayne-Bentley Nominee account has been set up with Client Web Access (CWA), allowing you to view your portfolio securely online. This is a service we provide to all Nominee clients.

Your User ID has been sent to you by e-mail. If you have not yet received your User ID, please contact your usual Redmayne-Bentley branch at info@redmayne.co.uk or call **0113 200 6400**.

Your temporary password, valid for 14 days from the date of this letter, is: **midviz65\$**
Please visit www.redmayne.co.uk/cwa to log in to your account and complete your registration.

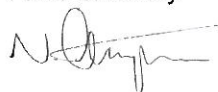
CWA Facilities

- **Account Viewing** – keep up-to-date with your account activity.
- **Statements and Contract Notes** – view these documents securely within CWA.
- **Changes to Personal Details** – securely update your contact details (e-mail and mobile number) within CWA.
N.B In order to provide additional security, any changes to your bank details will require written confirmation, together with an original copy of your bank statement.
- **Regular Communications** – Redmayne-Bentley produces a range of publications to keep clients up-to-date with the latest stock market news and investment ideas. Your CWA account allows you to select the newsletters, market updates and publications that you wish to receive.
- **Voting and attending Annual General Meetings (AGMs)** – you can opt-in to receive e-mail notifications when new company events (ballots, company documents, AGMs) occur in relation to holdings in your Nominee account (execution-only and Advisory accounts only).

Please visit the '**Preferences**' section of your CWA account to manage your personal details and the way in which we communicate with you.

If you have any questions regarding CWA, or experience problems logging in to your account, please do not hesitate to contact the CWA Team by e-mailing cwa@redmayne.co.uk or calling **0113 200 6490**.

Yours sincerely



Nick Thompson
Communications Coordinator

Awards for excellent customer service:

