Our ref: MJH/SSAS/101169317



12 September 2012

(PRIVATE & CONFIDENTIAL)
Pension Practioner
Daws House
33-35 Daws Lane
London

NW7 4SD

Skandia House Portland Terrace Southampton SO14 7AY United Kingdom T +44 (0) 23 8033 4411 F +44 (0) 23 8022 0464 www.skandia.co.uk

Dear Sirs

Scheme Name: T F S Cargo Serv Ltd Retirement Scheme

Please find enclosed attached statements sent to us by British Gas without a covering letter.

I am forwarding these onto you as we are no longer trustees of this scheme and can only assume that you requested the statements. The address on the statements is still showing as Skandia Life (Pensions Trustee) Ltd. I would be grateful if you could contact British Gas to ensure that all future correspondence is sent to you as trustees.

If you have any queries then please contact me on 02380 726857.

Yours faithfully

Matheu Harris Skandia Life (Pensions Trustee) Ltd



Calls may be monitored and recorded for training purposes and to avoid misunderstandings.

Old Mutual Wealth Management Limited, Skandia Life Assurance (Holdings) Limited, Skandia Life Business Services Limited, Skandia Life Assurance Company Limited, Skandia MultiFUNDS Limited and Skandia MultiFUNDS Assurance Limited. All companies are registered in England & Wales under numbers 6404270, 1606702, 1579311, 1363932, 1680071 and 4163431 respectively. Registered Office at Skandia House, Portland Terrace, Southampton SO14 7EJ, United Kingdom.

side 1 of 2

britishgas.co.uk/business

Invoice No: Billing Date: 32786383/1 11 February 2009



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire **SO14 7AY**

000 000

Duplicate Bill

Your electricity bill - estimated					
Account activity					
£75.20	Balance from your previous bill				
£0.00	Payments received since your previous bill				
£0.00	Credits since your previous bill				
£0.00	Debits since your previous bill				
£75.20	Balance before charges this period				
Charges this period					
£16.92	Electricity used (See over for consumption details)				
£20.15	Standing charges				
£37.07	Sub total				
£1.85	VAT (See over for breakdown)				
£38.92	Total charges this period				

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£114.12

Please pay by 21 February 2009.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Full details of electricity used

0	03		80	01	131	
7	16	10	000	00	90	739

Previous account activity	
Balance from your previous bill	£75.20
Total payments	£0.00
	00.03
Total debits	20.00
Balance before charges this period	£75.20

Electricity used									E =	Estimate
Meter ID	Rate type	P	revious read			Current read		Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type	1	· ·	
K97M03815	Day Units	31/12/08	276710.0	E	31/01/09	276855.0	Ē	145.0	1.00	145
Total consumption										145

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	31/12/08	31/01/09	145 kWh	11.670 pence	£16.92
Standing Charge	01/01/09	31/01/09	31 days	64.990 pence	£20.15
Sub total excluding VAT					£37.07

VAT summary	
£37.07 at 5%	£1.85
Total VAT	£1.85
Total charges this period	£38.92
Balance outstanding	£114.12

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishqas.co.uk/business/manageaccount

What to do if you have a complaint:

Printed by Communisis

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 if you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Letcester, LE19 152

If you are a micro business and have followed steps 1 and 2, and your complaint is still unresolved at 8 weeks you have a right to contact Ombudsman Services: Energy on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.os-energy.org. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. <They may require us to take practical action that may benefit you, offer an apology or explanation, and/or make a financial award. > Their final decision is binding on the energy supplier, not you as the customer or complainant. Further advice and information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP



Moving premises? Let us know 0800 652 4040

Calls to British Gas may be monitored for quality assurance and complance purposes.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Milstream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

bank giro credit 🔨 **Electricity Payment Slip British Gas** Reference (customer account number) 32786383/3345558/ SKANDIA LIFE (PENSIONS Total Signature Cashiers stamp Date and initials £

Please do not write in the area below or fold this voucher

HSBC Head Office Collection Account

44-78-59





Invoice No: Billing Date: 17 March 2009



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

£114.12	Balance before charges this period
Charges this period	
£15.99	Electricity used
£15.99	(See over for consumption details)
	Standing charges
£18 20	
£18.20	10 Ct 1-100-100-1
£18.20 £34.19	Sub total
	10 Ct 1-100-100-1
£34.19	Sub total

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£150.02

Please pay by 27 March 2009.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Full details of electricity used

C	0:	03)1	131		
7	16	10	900	00	90	739	

Previous account activity

Balance from your previous bill

£114.12

Total payments

£0.00 £0.00

Total debits

Balance before charges this period

£114.12

Electricity used									£ =	Estimate
Meter ID	er ID Rate type		Previous read			Current read			Meter multiplier	kWh
		Date	Read	Туре	Date	Read	Type	1		
K97M03815	Day Units	31/01/09	276855.0	E	28/02/09	276992.0	E	137.0	1.00	137
Total consumption										137

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	31/01/09	28/02/09	137 kWh	11.670 pence	£15.99
Standing Charge	01/02/09	28/02/09	28 days	64.990 pence	£18.20

Sub total excluding VAT £34.19

£34.19 at 5%
Total VAT

Total charges this period

£35.90

£1.71

£1.71

Balance outstanding

£150.02

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

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In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WA5 3LP



Moving premises? Let us know 0800 652 4040

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British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Mitstream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

Electricity Payment Slip

British Gas

bank giro credit 🔏

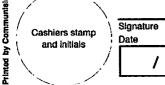


7

Reference (customer account number)

33387393/3345558/

SKANDIA LIFE (PENSIONS



gnature ate / /

44-78-59

HSBC Head Office Collection Account

cash	
Cheques	
£	



Invoice No: Billing Date: 33851198/1 16 April 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricit	y bill - estimated
Account activity	
£150.02	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£50.00	Debits since your previous bill
£200.02	Balance before charges this period
Charges this period	
£16.45	Electricity used (See over for consumption details)
£20.15	Standing charges
£36.60	Sub total
£1.83	VAT (See over for breakdown)
£38.43	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£238.45

Please pay by 26 April 2009.



BGB/Bill+LH/B/COMM/1 MAR11

Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Full details of electricity used

C	03	3	80)1	1:	31
U	16	10	100	00	90	739

			1
Previous account activity			
Balance from your previous bill			£150.02
Total payments			€0.00
			£0.00
Debits since your previous bill	Administration Charge	07/04/09	£50.00
Total debits		•	£50.00
Balance before charges this period			£200.02

Meter ID	Rate type	P	Previous read			Current read		Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type	1		
K97M03815	Day Units	28/02/09	276992.0	E	31/03/09	277133.0	Ē	141.0	1.00	141

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	28/02/09	31/03/09	141 kWh	11.670 pence	£16.45
Standing Charge	01/03/09	31/03/09	31 days	64.990 pence	£20.15
Sub total excluding VAT					£36.60

VAT summary	
£36.60 at 5%	£1.83
Total VAT	£1.83
Total charges this period	£38.43
Balance outstanding	£238.45

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

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S

In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP

7



Moving premises? Let us know 0800 652 4040

Calls to British Gas may be monitored for quality assurance and compliance purposes.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Mitstream, Maidenhead Road, Windsor, Berkshire SL4 5GD

bank giro credit 🔨 **Electricity Payment Slip British Gas** Reference (customer account number) 33851198/3345558/ SKANDIA LIFE (PENSIONS cash Printed by Communiple Signature Cashiers stamp Date and initials £ 44-78-59 **HSBC Head Office Collection Account** Please do not write in the area below or fold this voucher



Business

britishgas.co.uk/business

Invoice No: Billing Date: 34437004/1 20 May 2009

ı



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Account activity	
£238.45	Balance from your previous bill
£0.00	Payments received since your previous bil
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£238.45	Balance before charges this period
Charges this period	
£12.95	Electricity used (See over for consumption details)
£19.50	Standing charges
£32.45	Sub total
£1.62	VAT (See over for breakdown)
£34.07	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on:

0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£272.52

Please pay by 30 May 2009.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



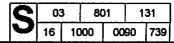
Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Full details of electricity used



Previous account activity

 Balance from your previous bill
 £238.45

 Total payments
 £0.00

 Total debits
 £0.00

Balance before charges this period

£238,45

Electricity use	ed								Ε =	Estimate
Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Туре	Date	Read	Туре	l		
K97M03815	Day Units	31/03/09	277133.0	Ε	30/04/09	277244.0	E	111.0	1.00	111
Total consumpt	lon									111

Charges this period Date to Quantity Rate Date from 30/04/09 **Day Units** 31/03/09 111 kWh 11.670 pence £12.95 01/04/09 **Standing Charge** 30/04/09 30 days 64.990 pence £19.50

Sub total excluding VAT

£32.45

VAT summary

£32.45 at 5%

Total VAT

£1.62

Total charges this period

£34.07

Balance outstanding

£272.52

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

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In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP



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Moving premises? Let us know 0800 652 4040

Cals to British Gas may be monitored for quality assurance and compliance purposes.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Milistream, Maidenhead Road, Windsor, Berkshire SL4 5GD.

bank giro credit 🔏



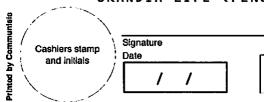
7.5

Reference (customer account number)

34437004/3345558/

SKANDIA LIFE (PENSIONS

Electricity Payment Slip



44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

British Gas

Total cash	
Cheques	
£	



Invoice No: Billing Date: 34847358/1 15 June 2009

1



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity	y bill - estimated
Account activity	
£272.52	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£272.52	Balance before charges this period
Charges this period	
£11.90	Electricity used (See over for consumption details)
£20.15	Standing charges
£32.05	Sub total
£1.60	VAT (See over for breakdown)
£33.65	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£306.17

Please pay by 25 June 2009.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

-

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



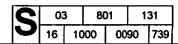
Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



2

Full details of electricity used



Previous account activity

Balance from your previous bill

€272.52

Total payments

€0.00

Total debits

0.00 00.03

Balance before charges this period

£272.52

Electricity use	ed .								E =	Estimate
Meter ID	Rate type	1	Previous read		Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	30/04/09	277244.0	E	31/05/09	277346.0	E	102.0	1.00	102

Total consumption

102

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	30/04/09	31/05/09	102 kWh	11.670 pence	£11.90
Standing Charge	01/05/09	31/05/09	31 days	64.990 pence	£20.15
Sub total excluding VAT					£32.05

VAT summary

£32.05 at 5%
£1.60
Total VAT
£1.60
Total charges this period
£33.65
Balance outstanding
£306.17

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For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

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Printed by Communists

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In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 31P



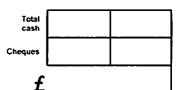
Moving premises? Let us know 0800 652 4040

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British Gas is a trading name of British Gas Trading Limited a Centrica company Registered in England No. 3078711 Registered office. Mitstream, Maidenhead Road, Windsor, Berkshire SL4 5GD

Electricity Payment Slip

Reference (customer account number)

bank giro credit 🔨



SKANDIA LIFE (PENSIONS

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

British Gas



Invoice No: Billing Date: 35408095/1 15 July 2009



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

Account activity	
£306.17	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£306.17	Balance before charges this period
Charges this period	
£11.55	Electricity used (See over for consumption details)
£19.50	Standing charges
£31.05	Sub total
£1.55	VAT (See over for breakdown)
£32.60	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

Please pay by 25 July 2009.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Full details of electricity used

801 131 739 16 1000 0090

Previous account activity

Balance from your previous bill

£306.17

Total payments

Total debits

£0.00 £0.00 £0.00

Balance before charges this period

£306.17

Electricity used									E =	Estimate
Meter ID	Rate type	Р	Previous read Current read			Units	Meter multiplier	kWh		
		Date	Read	Туре	Date	Read	Type		•	
K97M03815	Day Units	31/05/09	277346.0	E	30/06/09	277445.0	Ë	99.0	1.00	99
Total consumption								•		99

Charges this period Date from Date to Quantity Rate **Day Units** 31/05/09 30/06/09 99 kWh 11.670 pence £11.55 **Standing Charge** 01/06/09 30/06/09 30 days 64.990 pence £19.50 Sub total excluding VAT £31.05

VAT summary £31.05 at 5% £1.55 **Total VAT** £1.55 Total charges this period £32.60 **Balance outstanding** £338.77

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Communicia

Printed by

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 If you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel.vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Leicester, LE19 152

If you are a micro business and have followed steps 1 and 2, and your complaint is still unresolved at 8 weeks you have a right to contact Ombudsman Services: Energy on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.os-energy.org. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. Chey may require us to take practical action that may benefit you, offer an apology or explanation, and/or make a financial award.) Their final decision is binding on the energy supplier, not you as the customer or complainant. Further advice and information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue Great Sankey, Warrington, WAS 3LP



X

Moving premises? Let us know 0800 652 4040

Cats to British Gas may be monstored for quality assurance and compliance purposes
British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office. Milistream, Maidenhead Road, Windsor, Berkshure SL4 5GD

Electricity Payment Slip British Gas

bank giro credit 🏑



77

Reference (customer account number)

35408095/3345558/

SKANDIA LIFE (PENSIONS

Signature Cashiers stamp Date and initials 44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	



Invoice No: Billing Date: 35976426/1 17 August 2009

1



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

Your electricity	bill - estimated
Account activity	
£338.77	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£338.77	Balance before charges this period
Charges this period	
£12.02	Electricity used (See over for consumption details)
£20.15	Standing charges
£32.17	Sub total
£1.61	VAT (See over for breakdown)
£33.78	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number: 1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£372.55

Please pay by 27 August 2009.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



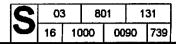
Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Full details of electricity used



Previous account activity

Sub total excluding VAT

Balance from your previous bill £338 77

£0.00 Total payments 60.00

£0.00 **Total debits**

Balance before charges this period

£338.77

Meter ID	Rate type	e type Previous read		Rate type Previous read Cu		Previous read Current read		Current read		Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type					
K97M03815	Day Units	30/06/09	277445.0	E	31/07/09	277548.0	E	103.0	1.00	103		

Charges this period Date from Date to Quantity Rate 30/06/09 31/07/09 103 kWh 11.670 pence £12.02 01/07/09 31/07/09 £20.15 64.990 pence **Standing Charge** 31 days

VAT summary £32.17 at 5% £1.61 **Total VAT** £1.61 Total charges this period £33.78 **Balance outstanding**

£372.55

£32.17

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

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In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP



Moving premises? Let us know 0800 652 4040

Calls to British Gas may be monitored for quality assurance and compliance purposes.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Milstream, Maidenhead Road, Windsor, Berkshire SL4 5GD

bank giro credit **Electricity Payment Slip British Gas** Reference (customer account number) 35976426/3345558/ SKANDIA LIFE (PENSIONS Total

by Communists Signature Cashlers stamp Date and initials £ 44-78-59 **HSBC Head Office Collection Account** Please do not write in the area below or fold this voucher

7.

Business /

britishgas.co.uk/business

Invoice No: Billing Date: 17 September 2009



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

Account activity	
£372.55	Balance from your previous bill
£0.00	Payments received since your previous bil
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£372.55	Balance before charges this period
Charges this period	
£11.32	Electricity used (See over for consumption details)
£20.15	Standing charges
£31.47	Sub total
£1.57	VAT (See over for breakdown)

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£405.59

Please pay by 27 September 2009.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Full details of electricity used

C	0.	3	80)1	131		
9	16	10	000	00	90	739	

Ρ	revi	Olls	acco	unt	acti	vity
						,

Balance from your previous bill

Total payments

£0,00

Total debits £0.00

Balance before charges this period

£372.55

Meter ID	Rate type	Pr	Previous read			Current read			Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			ì
K97M03815	Day Units	31/07/09	277548.0	E	31/08/09	277645.0	Ē	97.0	1.00	97

Charges this period Quantity Date from Date to Rate **Day Units** 31/07/09 31/08/09 97 kWh 11.670 pence £11.32 Standing Charge 01/08/09 31/08/09 31 days 64.990 pence £20.15

Sub total excluding VAT £31.47

VAT summary	
£31.47 at 5%	£1.57
Total VAT	£1.67
Total charges this period	£33.04
- • • • • •	

Balance outstanding £405.59

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 If you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel.vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Leicester, LE19 152

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In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP

7



Moving premises? Let us know 0800 652 4040

Cals to British Gas may be monitored for quality assurance and complaince purposes
British Gas is a trading name of British Gas Trading Limited a Centinca company. Registered in England No. 3078711. Registered office: Mastream, Maidenhead Road, Windsor, Berkshire SL4 5GD

Electricity Payment Slip	British Gas	bank	giro credit
Reference (customer account number)			
36601234/3345558/			
SKANDIA LIFE (PENSIONS		Total	
Cashlers stamp Signature		cashCheques	
and initials Date 44-78	HSBC Head Office Collection Ad	.ccount £	





Invoice No: Billing Date:

37216292/1 15 October 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricit	y bill - estimated
Account activity	
£405.59	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£405.59	Balance before charges this period
Charges this period	
£12.60	Electricity used (See over for consumption details)
£19.50	Standing charges
£32.10	Sub total
£1.61	VAT (See over for breakdown)
£33.71	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small

Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£439.30

Please pay by 25 October 2009.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

D40

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



2

Full details of electricity used

S 03 801 131 16 1000 0090 739

Previous account activity

Balance from your previous bill

Total payments

Total debits

£405.59 £0.00 £0.00

Balance before charges this period

£0.00 £405.59

Electricity used	i								E =	Estimate
Meter ID	Rate type	P	Previous read		Current read			Units	Meter multiplier	kWh
ľ		Date	Read	Type	Date	Read	Туре	1		
K97M03815	Day Units	31/08/09	277645.0	E	30/09/09	277753.0	E	108.0	1.00	108
Total consumption	n	•								108

Charges this period Rate Date from Date to Quantity **Day Units** 31/08/09 30/09/09 108 kWh 11.670 pence £12.60 **Standing Charge** 01/09/09 30/09/09 30 days 64.990 pence £19.50

Sub total excluding VAT £32.10

VAT summary

£32.10 at 5% £1.61
Total VAT £1.61

Total charges this period £33.71

Balance outstanding £439.30

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

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In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 31P

7



Moving premises? Let us know 0800 652 4040

Cabs to British Gas may be monitored for quality assurance and compliance purposes.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office. Mistream, Ma

Electricity Payment Slip

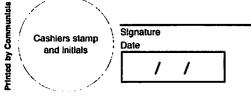
Reference (customer account number)

bank giro credit 🔨



37216292/3345558/ SKANDIA LIFE (PENSIONS

SKANDIA EITE (TENSIONS



44-78-59

HSBC Head Office Collection Account

X

Please do not write in the area below or fold this voucher

British Gas



Invoice No: Billing Date: 37717810/1 16 November 2009



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

our total
Standing charges Sub total
Electricity used (See over for consumption details)
Balance before charges this period
Debits since your previous bill
Credits since your previous bill
Payments received since your previous bill
Balance from your previous bill

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

Please pay by 26 November 2009.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.

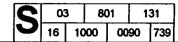


Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Full details of electricity used



Previous account activity	1
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Balance from your previous bill £439.30 **Total payments** £0.00 £0.00 **Total debits** £0.00

Balance before charges this period

£439.30

Electricity used									£ =	Estimate
Meter ID	Rate type		Previous read		Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	30/09/09	277753.0	E	31/10/09	277876.0	E	123.0	1.00	123

Total consumption

123

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	30/09/09	31/10/09	123 kWh	11.670 pence	£14.35
Standing Charge	01/10/09	31/10/09	31 days	64.990 pence	£20.15

Sub total excluding VAT

£34.50

VAT summary

£34.50 at 5% £1.73 **Total VAT** £1.73 Total charges this period £36.23

Balance outstanding

£475.53

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

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Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 if you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel.vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Leicester, LE19 152

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In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue Great Sankey, Warrington, WAS 3LP



Moving premises? Let us know 0800 652 4040

Cabs to British Gas may be monitored for quality assurance and compliance purposes.

British Gas is a tracing name of British Gas Tracing Limited a Centrica company. Registered in England No. 3078711. Registered office: Mistream, Maidenhead Road, Windsor, Berkshire SL4 SGD

Electricity Payment Slip

British Gas

bank giro credit 🕡



7

Reference (customer account number) 37717810/3345558/

SKANDIA LIFE (PENSIONS

Signature Cashiers stamp Date and initials 44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	





Invoice No: Billing Date: 38323548/1 14 December 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated						
Account activity						
£475.53	Balance from your previous bill					
£0.00	Payments received since your previous bill					
£0.00	Credits since your previous bill					
£0.00	Debits since your previous bill					
£475.53	Balance before charges this period					
Charges this period						
£15.87	Electricity used (See over for consumption details)					
£19.50	Standing charges					
£35.37	Sub total					
£1.77	VAT (See over for breakdown)					
£37.14	Total charges this period					

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£512.67

Please pay by 24 December 2009.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

_ _ _

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



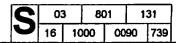
Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Full details of electricity used



Previous account activity

Balance from your previous bill

Total payments
£475.53

Total debits

Balance before charges this period

£475.53

£0.00

Electricity use	ed .								E =	Estimate
Meter ID	Rate type	Previous		Previous read Current read				Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type	1		l
K97M03815	Day Units	31/10/09	277876.0	E	30/11/09	278012.0	E	136.0	1.00	136
Total consumpti	ion									136

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	31/10/09	30/11/09	136 kWh	11.670 pence	£15.87
Standing Charge	01/11/09	30/11/09	30 days	64.990 pence	£19.50

Sub total excluding VAT £35.37

VAT summary

Printed by Communisis

 £35.37 at 5%
 £1.77

 Total VAT
 £1.77

 Total charges this period
 £37.14

Balance outstanding £512.67

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at

britishgas.co.uk/business/manageaccount

What to do If you have a complaint:
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V

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Moving premises? Let us know 0800 652 4040

Cass to British Gas may be monitored for quasity assurance and complance purposes
British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office. Mitstream, Maidenhoad Road, Windsor, Berkshire SL4 SGD

Electricity Payment Slip

British Gas

bank giro credit 🔨



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Reference (customer account number)

38323548/3345558/

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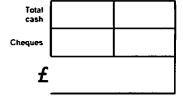
Cashiers stamp and initials

Signature Date

/ / 44-78-59

HSBC Head Office Collection Account

X









Invoice No: Billing Date: 18 January 2010



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

Account activity	
£512.67	Balance from your previous bill
£0.00	Payments received since your previous bil
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£512.67	Balance before charges this period
Charges this period	
£16.80	Electricity used (See over for consumption details)
£20.15	Standing charges
£36.95	Sub total
£1.85	VAT (See over for breakdown)
£38.80	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£551.47

Please pay by 28 January 2010.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Full details of electricity used

F	C	03	3	80)1	131		
ľ	J	16	10	000	00	90	739	

Previous account activity

Balance from your previous bill

Total payments

£0.00 £0.00

£512.67

Total debits

£0.00

Balance before charges this period

£512.67

Electricity use	d								E =	Estimate
Meter ID	Rate type	Р	Previous read		Current read			Units	Meter multiplier	kWh
j		Date	Read	Туре	Date	Read	Туре			
K97M03815	Day Units	30/11/09	278012.0	E	31/12/09	278156.0	E	144.0	1.00	144

Total consumption 144

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	30/11/09	31/12/09	144 kWh	11.670 pence	£16.80
Standing Charge	01/12/09	31/12/09	31 days	64.990 pence	£20.15

Sub total excluding VAT £36.95

VAT summary

£36.95 at 5% £1.85
Total VAT £1.85

Total charges this period £38.80

Balance outstanding £551.47

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 If you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel.vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Leicester, LE19 152

If you are a micro business and have followed steps 1 and 2, and your complaint is still unresolved at 8 weeks you have a right to contact Ombudsman Services: Energy on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.os-energy.org. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. (They may require us to take practical action that may benefit you, offer an apology or explanation, and/or make a financial award.) Their final decision is binding on the energy supplier, not you as the customer or complainant. Further advice and information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

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In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP



Moving premises? Let us know 0800 652 4040

Cals to British Gas may be monitored for quality assurance and complance purposes.
British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Milistream, Maidenhead Road, Windsor, Berkshire SL4 5GD

Reference (customer account number)

38980610/3345558/

bank giro credit 🏑



SKANDIA LIFE (PENSIONS

Cashiers stamp and initials

Printed by Communisis

Signature Date / /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

British Gas

Total cash	
Cheques	
£	

Your electricity bill - estimated Account activity £551.47 Balance from your previous bill £0.00 Payments received since your previous bill £0.00 Credits since your previous bill £0.00 Debits since your previous bill £551.47 Balance before charges this period Charges this period £17.51 Electricity used (See over for consumption details) £20.15 Standing charges £37.66 Sub total £1.88 VAT (See over for breakdown) £39.54 Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£591.01

Please pay by 22 February 2010.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



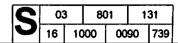
Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Full details of electricity used



Previous account activity

Balance from your previous bill **Total payments**

£551.47 £0.00

Total debits

£0.00 £0.00 £551.47

Balance before charges this period

Electricity used									Ε =	Estimate
Meter ID	Rate type	P	revious read			urrent read		Units	Meter multiplier	kWh
	••	Date	Read	Type	Date	Read	Туре		•	1
K97M03815	Day Units	31/12/09	278156.0	E	31/01/10	278306.0	E	150.0	1.00	150
Total consumption										160

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	31/12/09	31/01/10	150 kWh	11.670 pence	£17.51
Standing Charge	01/01/10	31/01/10	31 days	64.990 pence	£20.15

Sub total excluding VAT £37.66

VAT summary

£37.66 at 5% £1 88 **Total VAT** £1.88

£39.54 Total charges this period

Balance outstanding £591.01

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

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Moving premises? Let us know 0800 652 4040

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British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office. Mitstream, Maidenhead Road, Windsor, Berkshire SL4 5GD

Electricity Payment Slip

British Gas

bank giro credit 🔏



7

Reference (customer account number)

39528488/3345558/

SKANDIA LIFE (PENSIONS

Printed by Communisis Signature Cashiers stamp Date and initials 44-78-59

HSBC Head Office Collection Account

BGB/Bill+LH/B/COMM/1 MAR11



britishgas.co.uk/business

Invoice No: Billing Date: 40108847/1 12 March 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

Account activity	
£591.01	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£591.01	Balance before charges this period
Charges this period	
£15.75	Electricity used (See over for consumption details)
£18.20	Standing charges
£33.95	Sub total
£1.70	VAT (See over for breakdown)
£35.65	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£626.66

Please pay by 22 March 2010.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Chaquas

Full details of electricity used

C	03	3	80	01	131		
9	16	10	000	00	90	739	

Previous account activity

Balance from your previous bill £591.01 **Total payments** £0.00 £0 00

Total debits

Balance before charges this period

£591.01

£0.00

135

Electricity use	ed								£ =	Estimate
Meter ID	Rate type	P	Previous read		Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type	1		
K97M03815	Day Units	31/01/10	278306.0	E	28/02/10	278441.0	E	135.0	1.00	135

Charges this period Date from Date to Quantity Rate 31/01/10 28/02/10 135 kWh Day Units 11.670 pence £15.75 Standing Charge 01/02/10 28/02/10 28 days 64.990 pence £18.20

Sub total excluding VAT £33.95

VAT summary

Total consumption

£33.95 at 5% £1.70 **Total VAT** £1.70 Total charges this period £35.65

Balance outstanding £626.66

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

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In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP



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Moving premises? Let us know 0800 652 4040

Calls to British Gas may be monstered for quality assurance and comptance purposes
British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711 Registered office. Milistream, Maidenhead Road, Windsor, Berkstere SL4 5GD

Electricity Payment Slip British Gas

bank giro credit



Ξ,

Reference (customer account number)

40108847/3345558/

SKANDIA LIFE (PENSIONS

Printed by Communisis Signature Cashiers stamp Date and initials 44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	



Invoice No: Billing Date: 40716496/1 16 April 2010

1



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

Account activity	
£626.66	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£626.66	Balance before charges this period
Charges this period	
£15.87	Electricity used (See over for consumption details)
£20.15	Standing charges
£36.02	Sub total
£1.80	VAT (See over for breakdown)
£37.82	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at:

eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£664.48

Please pay by 26 April 2010.



BGB/Bill+LH/B/COMM/1 MAR11

Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Full details of electricity used

131 1000 0090 739

Previous account activity

Balance from your previous bill

Total payments

£626.66 £0.00

Total debits

£0.00 £0.00

Balance before charges this period

£626.66

Electricity use	ed								E =	Estimate
Meter ID	Rate type	P	revious read			urrent read		Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Туре	1		
K97M03815	Day Units	28/02/10	278441.0	Ē	31/03/10	278577.0	Ε	136.0	1.00	136
Total consumpti	on				<u> </u>	· ·				136

Total consumption

Charges this period					
-	Date from	Date to	Quantity	Rate	
Day Units	28/02/10	31/03/10	136 kWh	11.670 pence	£15.87
Standing Charge	01/03/10	31/03/10	31 days	64.990 pence	£20.15
Sub total excluding VAT					£36.02

£36 02 at 5% **Total VAT**

£1 80 £1.80

Total charges this period

£37.82

Balance outstanding

£664.48

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

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In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP



Moving premises? Let us know 0800 652 4040

Cabs to British Gas may be monitored for quality assurance and compliance purposes
British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Milistream, Maidenhead Road, Windsor, Berkshire SL4 5GD

Electricity Payment Slip

British Gas

bank giro credit 🔏



7

Reference (customer account number)

40716496/3345558/

SKANDIA LIFE (PENSIONS

Signature Cashiers stamp Date and initials Printed by

44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	



Invoice No: Billing Date: 41332509/1 17 May 2010



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

£33.96	Total charges this period
£1.62	VAT (See over for breakdown)
£32.34	Sub total
£19.50	Standing charges
£12.84	Electricity used (See over for consumption details)
Charges this period	
£664.48	Balance before charges this period
£0.00	Debits since your previous bill
£0.00	Credits since your previous bill
£0.00	Payments received since your previous bil
£664.48	Balance from your previous bill
Account activity	

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£698.44

Please pay by 27 May 2010.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Full details of electricity used

S 03 801 131 16 1000 0090 739

Previous account activity

Balance from your previous bill

£664.48

Total payments

£0.00

Total debits

£0.00

Balance before charges this period

£664.48

Meter ID Rate type		Pi	Previous read		Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type	1	· .	1
K97M03815	Day Units	31/03/10	278577.0	E	30/04/10	278687.0	E	110.0	1.00	110

Charges this period Date from Date to Quantity Rate **Day Units** 31/03/10 30/04/10 110 kWh 11.670 pence £12.84 01/04/10 30/04/10 64.990 pence £19 50 **Standing Charge** 30 days

Sub total excluding VAT £32.34

VAT summary

£1.62 £1.62

Total VAT
Total charges this period

£33.96

Balance outstanding

£698.44

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

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In case of emergency or loss of supply contact:

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Moving premises? Let us know 0800 652 4040

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Cais to British Gas may be monitored for quality assurance and compliance purposes.

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Electricity Payment Slip

British Gas

bank giro credit 🎝

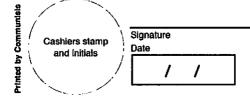


4

Reference (customer account number)

41332509/3345558/

SKANDIA LIFE (PENSIONS



44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	



Invoice No: Billing Date: 41884816/1 14 June 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricit	y bill - estimated
Account activity	
£698.44	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£698.44	Balance before charges this period
Charges this period	
£12.72	Electricity used (See over for consumption details)
£20.15	Standing charges
£32.87	Sub total
£1.64	VAT (See over for breakdown)
£34.51	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£732.95

Please pay by 24 June 2010.



BGB/BIII+LH/B/COMM/1 MAR11

Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Full details of electricity used

S 03 801 131 16 1000 0090 739

Previous account activity

Balance from your previous bill

Total payments

£698.44 £0.00

Total debits

00.03 00.03

Balance before charges this period

£698.44

Meter ID	r ID Rate type Previous read		C	Current read		Units	Meter multiplier	kWh		
		Date	Read	Type	Date	Read	Type	1		
K97M03815	Day Units	30/04/10	278687.0	E	31/05/10	278796.0	E	109.0	1.00	109

Charges this period Date from Date to Quantity Rate **Day Units** 30/04/10 31/05/10 109 kWh 11.670 pence £12.72 01/05/10 31/05/10 64.990 pence **Standing Charge** £20.15 31 days

Sub total excluding VAT £32.87

VAT summary

£32.87 at 5%

Total VAT

£1.64 £1.64

Total charges this period

£34.51

Balance outstanding

£732.95

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Electricity Payment Slip

British Gas

bank giro credit 🔏



ä

Reference (customer account number)

41884816/3345558/

SKANDIA LIFE (PENSIONS

Cashiers stamp and initials

Signature
Date

/ / / Please do not write in

HSBC Head Office Collection Account

Total cash	
Cheques	
£	







Invoice No: Billing Date: 42452926/1 15 July 2010

ı



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

Account activity	
£732.95	Balance from your previous bill
£0.00	Payments received since your previous bil
£50.00 CR	Credits since your previous bill
£0.00	Debits since your previous bill
£682.95	Balance before charges this period
Charges this period	
£11.90	Electricity used (See over for consumption details)
£19.50	Standing charges
£31.40	Sub total
£1.57	VAT (See over for breakdown)
£32.97	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at:

eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

Please pay by 25 July 2010.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



BAC

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheque

Full details of electricity used

C	03		80)1	131		
J	16	16 10		00	90	739	

Previous account activity			
Balance from your previous bill			£732.95
Total payments			€0.00
Credits since your previous bill	Cancellation of Administration Charge	26/06/10	£50.00 CR
Total credits			£50.00 CR
Total debits			0.00

Balance before charges this period

£682.95

Electricity used									E =	Estimate
Meter ID	Rate type	P	Previous read		Current read			Units	Meter multiplier	kWh
)		Date	Read	Type	Date	Read	Туре			1
K97M03815	Day Units	31/05/10	278796.0	E	30/06/10	278898.0	E	102.0	1.00	102
Total consumption	•									102

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	31/05/10	30/06/10	102 kWh	11.670 pence	£11.90
Standing Charge	01/06/10	30/06/10	30 days	64.990 pence	£19.50

Sub total excluding VAT £31.40

VAT summary	
£31.40 at 5%	£1.57
Total VAT	£1.57
Total charges this period	£32.97
Balance outstanding	£715.92

7.

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 if you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel.vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Leicester, LE19 15Z

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In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP



X

Moving premises? Let us know 0800 652 4040

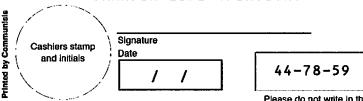
Cals to British Gas may be monitored for quality assurance and compliance purposes.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Milistream, Maidenhead Road, Windsor, Berkshire SL4 5GD

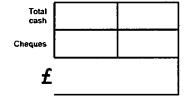
bank giro credit 🕢 **Electricity Payment Slip British Gas**

Reference (customer account number) 42452926/3345558/

SKANDIA LIFE (PENSIONS



HSBC Head Office Collection Account





Invoice No: Billing Date: 43137609/1 18 August 2010

1



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

Your electricity bill - estimated						
Account activity						
£715.92	Balance from your previous bill					
£0.00	Payments received since your previous bill					
£0.00	Credits since your previous bill					
£0.00	Debits since your previous bill					
£715.92	Balance before charges this period					
Charges this period						
£12.14	Electricity used (See over for consumption details)					
£20.15	Standing charges					
£32.29	Sub total					
£1.61	VAT (See over for breakdown)					
£33.90	Total charges this period					

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£749.82

Please pay by 28 August 2010.



BGB/Bill+LH/B/COMM/1 MAR11

Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

BAC

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



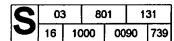
Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Full details of electricity used



Previous account activity

Balance from your previous bill

£715.92

Total payments

€0.00

Total debits

£0.00 £0.00

Balance before charges this period

£715.92

Electricity used									€ =	Estimate
Meter ID	Rate type	P	Previous read		Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Туре	1		İ
K97M03815	Day Units	30/06/10	278898.0	E	31/07/10	279002.0	E	104.0	1.00	104
Total consumption										104

Charges this period Date from Date to Quantity Rate 30/06/10 31/07/10 104 kWh Day Units 11.670 pence £12.14 01/07/10 31/07/10 64.990 pence Standing Charge 31 days £20.15

Sub total excluding VAT £32.29

VAT summary

£32.29 at 5% £1.61
Total VAT £1.61

Total charges this period £33.90

Balance outstanding £749.82

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do If you have a complaint:

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Moving premises? Let us know 0800 652 4040

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British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office. Attstream, Maidenhead Road, Windsor, Berkshire SL4 5GD

Electricity Payment Slip British Gas

bank giro credit 🔨

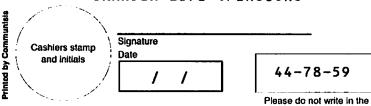


7.

Reference (customer account number)

43137609/3345558/

SKANDIA LIFE (PENSIONS



HSBC Head Office Collection Account



Invoice No: Billing Date: 43654182/1 15 September 2010

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SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

Any questions?

britishgas.co.uk/business/support

eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on:

Contact us:

or via email at:

0800 652 4040 Your account number: A3345558

Site number:

1614361

£33.04	Total charges this period
£1.57	VAT (See over for breakdown)
£31.47	Sub total
£20.15	Standing charges
£11.32	Electricity used (See over for consumption details)
Charges this period	
£749.82	Balance before charges this period
£0.00	Debits since your previous bill
£0.00	Credits since your previous bill
£0.00	Payments received since your previous bil
£749.82	Balance from your previous bill
Account activity	

VAT registration number 684 9667 62

How to pay

£782.86

Please pay by 25 September 2010.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.

This is a VAT invoice

Full details of electricity used

S 03 801 131 16 1000 0090 739

Previous account activity

Balance from your previous bill

£749.82

Total payments

Total debits

00.03 00.03 00.03

Balance before charges this period

£749.82

Electricity used									ξ =	Estimate
Meter ID	Rate type	P	revious read			Current read		Units	Meter multiplier	kWh
	·	Date	Read	Type	Date	Read	Type	Í	1	
K97M03815	Day Units	31/07/10	279002.0	E	31/08/10	279099.0	E	97.0	1.00	97
Total consumption		·	-						·	

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	31/07/10	31/08/10	97 kWh	11.670 pence	£11.32
Standing Charge	01/08/10	31/08/10	31 days	64.990 pence	£20.15
A 1 4 4 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	_				

Sub total excluding VAT £31.47

VAT summary

£31.47 at 5% £1.57
Total VAT £1.67

Total charges this period

£33.04

Balance outstanding

£782.86

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

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Moving premises? Let us know 0800 652 4040

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Electricity Payment Slip

British Gas

bank giro credit



7

Reference (customer account number)

43654182/3345558/

SKANDIA LIFE (PENSIONS

Cashiers stamp and initials

Signature Date

/ /

Please de set write le

HSBC Head Office Collection Account

Total cash	
Cheques	
£	



Invoice No: Billing Date: 44335682/1 24 October 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity	bill - estimated
Account activity	
£782.86	Balance from your previous bill
£0.00	Payments received since your previous bill
£100.00 CR	Credits since your previous bill
£0.00	Debits since your previous bill
£682.86	Balance before charges this period
Charges this period	
£0.00	Electricity used (See over for consumption details)
£19.50	Standing charges
£19.50	Sub total
£0.98	VAT (See over for breakdown)
£20.48	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number: 1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£703.34

Please pay by 3 November 2010



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

BACC

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



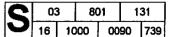
Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Chaquas

Full details of electricity used



		1 1 1	
Previous account activity			
Balance from your previous bill			£782.86
Total payments			00.03
Credits since your previous bill	Cancellation of Administration Charge	30/09/10	£50.00 CR
	Cancellation of Administration Charge	21/10/10	£50.00 CR
Total credits			£100.00 CR
Total debits			€0.00
Ralance hefore charges this period			28 2893

Electricity used									E =	Estimate
Meter ID	Rate type	Pi	revious read		C	urrent read		Units	Meter multiplier	kWh
i		Date	Read	Type	Date	Read	Type		, i	
K97M03815	Day Units	31/08/10	279099.0	E	30/09/10	279099.0	Ē	0.0	1.00	0
Total consumption	2.2								-	0

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	31/08/10	30/09/10	0 kWh	11.670 pence	£0.00
Standing Charge	01/09/10	30/09/10	30 days	64.990 pence	£19.50
Sub total excluding VAT					£19.50

VAT summary	
£19.50 at 5%	89.03
Total VAT	86.03
Total charges this period	£20.48
Balance outstanding	£703.34

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

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Viii

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Moving premises? Let us know 0800 652 4040

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British Gas is a trading name of British Gas Trading Limited a Centrica company, Registered in England No. 3078711. Registered office: Allstream, Maidenhoad Road, Windsor, Berkshire SL 4 5GD

Electricity Payment Slip

British Gas

bank giro credit 🏑



Reference (customer account number)
44335682/3345558/

SKANDIA LIFE (PENSIONS

Cashiers stamp and initials

Signature Date

44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	



Invoice No: Billing Date: 45833247/1 10 January 2011



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

Account activity	
£703.34	Balance from your previous bill
£0.00	Payments received since your previous bil
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£703.34	Balance before charges this period
Charges this period	
£0.00	Electricity used (See over for consumption details)
	Tago son va
£59.79	Standing charges
£59.79	Standing charges Sub total
	, and a state of the state of t

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£766.12

Please pay by 20 January 2011.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.

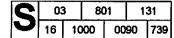


Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Full details of electricity used



Previous account activity

Balance from your previous bill

Total payments

£0.00 £0.00 £0.00

£703.34

Total debits Balance before charges this period

£703.34

Electricity use	ed								E =	Estimate
Meter ID	Rate type	P	revious read			Current read		Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type		Ī	
K97M03815	Day Units	30/09/10	279099.0	Ē	31/12/10	279099.0	E	0.0	1.00	0
Total consumpt	lon									0

Charges this period Date from Date to Quantity Rate **Day Units** 30/09/10 31/12/10 0 kWh 11.670 pence £0.00 **Standing Charge** 01/10/10 31/12/10 92 days 64.990 pence £59.79

Sub total excluding VAT £59.79

VAT summary £59.79 at 5% Total VAT

£2.99 £2.99

Total charges this period

£62.78

Balance outstanding

£766.12

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

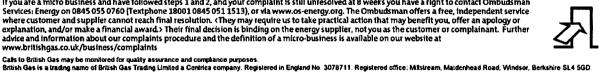
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Moving premises? Let us know 0800 652 4040

Electricity Payment Slip

Reference (customer account number)

British Gas

bank giro credit 🔌



7

45833247/3345558/

SKANDIA LIFE (PENSIONS

Printed by Communists Signature Cashiers stamp Date and initials

44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	



Invoice No: Billing Date: 48050431/1 28 April 2011

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricit	y bill - estimated
Account activity	
£766.12	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£766.12	Balance before charges this period
Charges this period	
£0.00	Electricity used (See over for consumption details)
£58.49	Standing charges
£58.49	Sub total
£2.92	VAT (See over for breakdown)
£61.41	Total charges this period

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay

£827.53

Please pay by 8 May 2011.



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Your account balance is currently:

BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Full details of electricity used

801 131 16 1000 739 0090

Previous account activity

Balance from your previous bill

£766.12

Total payments

Total debits

£0.00 £0.00 £0.00

Balance before charges this period

£766.12

Electricity used									E =	Estimate
Meter ID	Rate type	P	revious read		(Current read		Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type	1	1	1
K97M03815	Day Units	31/12/10	279099.0	E	31/03/11	279099.0	Ē	0.0	1.00	0
Total consumption									•	_

Charges this period Quantity Date from Date to Rate **Day Units** 31/12/10 31/03/11 0 kWh 11.670 pence £0.00 **Standing Charge** 01/01/11 31/03/11 90 days 64.990 pence £58.49

Sub total excluding VAT £58.49

VAT summary

£58.49 at 5% £2.92 Total VAT £2.92

Total charges this period £61.41

Balance outstanding £827.53

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X

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Electricity Payment Slip

British Gas

bank giro credit 🔏

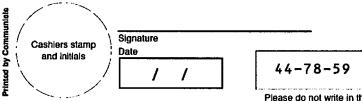


7

Reference (customer account number)

48050431/3345558/

SKANDIA LIFE (PENSIONS



HSBC Head Office Collection Account

Total cash	i
Cheques	
£	



Invoice No: Billing Date: 56946146/1 18 August 2012



SKANDIA LIFE (PENSIONS TRUSTEE) PO Box 37 Skandia House Portland Terrace Southampton Hampshire SO14 7AY

Duplicate Bill

Your electricity bill - including actual reads Account activity £827.53 Balance from your previous bill £0.00 Payments received since your previous bill £0.00 Credits since your previous bill £0.00 Debits since your previous bill £827.53 Balance before charges this period Charges this period £426.99 Electricity used (See over for consumption details) Standing charges £366.94 £793.93 Sub total £39.70 VAT (See over for breakdown) £833.63 Total charges this period

Your account balance is currently: £1,661.16

Please pay by 28 August 2012.

Any questions?

Contact us:

britishgas.co.uk/business/support or via email at: eservice@britishgasbusiness.co.uk

Alternatively you can call our Small Business Service Centre on: 0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Full details of electricity used

C	0:	03)1	131		
7	16	10	1000		0090		

Previous account activity

Balance from your previous bill

Total payments

Total debits

£0.00 £0.00 £0.00

£827.53

Balance before charges this period

£827.53

lectricity used									A = Actual E =	Estimate
Meter ID Rate type		Pi	Previous read			Current read			Meter multiplier	kWh
	•	Date	Read	Туре	Date	Read	Type	1		
K97M03815	Day Units	31/03/11	279099.0	Е	29/12/11	280824.0	Ε	1725.0	1.00	1725
K97M03815	Day Units	29/12/11	280824.0	E	28/02/12	281209.0	Ε	385.0	1.00	385
K97M03815	Day Units	28/02/12	281209.0	Е	01/04/12	281417.0	E	208.0	1.00	208
K97M03815	Day Units	01/04/12	281417.0	E	11/06/12	281866.0	Α	449.0	1.00	449

Total consumption 2767

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	31/03/11	29/12/11	1725 kWh	11.670 pence	£201.31
Day Units	29/12/11	28/02/12	385 kWh	20.940 pence	£80.62
Day Units	28/02/12	01/04/12	208 kWh	20.030 pence	£41.66
Day Units	01/04/12	11/06/12	449 kWh	23.030 pence	£103.40
Total electricity charges					£426.99
Standing Charge	01/04/11	28/12/11	272 days	64.990 pence	£176.77
Standing Charge	29/12/11	27/02/12	61 days	90.000 pence	£54.90
Standing Charge	28/02/12	31/03/12	33 days	90.000 pence	£29.70
Standing Charge	01/04/12	11/07/12	102 days	103.500 pence	£105.57
Total Standing Charge					£366.94

Sub total excluding VAT

£793.93

Continued over ...

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 if you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel.vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Leicester, LE19 152

If you are a micro business and have followed steps 1 and 2, and your complaint is still unresolved at 8 weeks you have a right to contact Ombudsman Services: Energy on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.os-energy.org. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. Chey may require us to take practical action that may benefit you, offer an apology or explanation, and/or make a financial award.) Their final decision is binding on the energy supplier, not you as the customer or complainant. Further advice and information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints



In case of emergency or loss of supply contact: NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue Great Sankey, Warrington, WAS 3LP



Moving premises? Let us know 0800 652 4040

Cass to British Gas may be monitored for quality assurance and compliance purposes.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Milistream, Maidenhoad Road, Windsor, Berkshire SL4 5GD

Electricity Payment Slip

British Gas

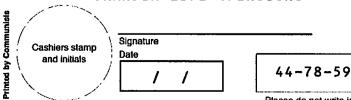
bank giro credit



Reference (customer account number)

56946146/3345558/

SKANDIA LIFE (PENSIONS



HSBC Head Office Collection Account

Total cash	
Cheques	
£	





Total charges this period

£833.63

Balance outstanding

£1,661.16