

Our ref: MJH/SSAS/101169317



12 September 2012

(PRIVATE & CONFIDENTIAL)
Pension Practitioner
Daws House
33-35 Daws Lane
London

NW7 4SD

Skandia House
Portland Terrace
Southampton SO14 7AY
United Kingdom
T +44 (0) 23 8033 4411
F +44 (0) 23 8022 0464
www.skandia.co.uk

Dear Sirs

Scheme Name: T F S Cargo Serv Ltd Retirement Scheme

Please find enclosed attached statements sent to us by British Gas without a covering letter.

I am forwarding these onto you as we are no longer trustees of this scheme and can only assume that you requested the statements. The address on the statements is still showing as Skandia Life (Pensions Trustee) Ltd. I would be grateful if you could contact British Gas to ensure that all future correspondence is sent to you as trustees.

If you have any queries then please contact me on 02380 726857.

Yours faithfully

Matheu Harris
Skandia Life (Pensions Trustee) Ltd

A Member of the  OLD MUTUAL Group

Calls may be monitored and recorded for training purposes and to avoid misunderstandings.

Old Mutual Wealth Management Limited, Skandia Life Assurance (Holdings) Limited, Skandia Life Business Services Limited,
Skandia Life Assurance Company Limited, Skandia MultiFUNDS Limited and Skandia MultiFUNDS Assurance Limited.
All companies are registered in England & Wales under numbers 6404270, 1606702, 1579311, 1363932, 1680071 and 4163431 respectively.
Registered Office at Skandia House, Portland Terrace, Southampton SO14 7EJ, United Kingdom.

Skandia Life Assurance Company Limited, Skandia MultiFUNDS Limited and Skandia MultiFUNDS
Assurance Limited are authorised and regulated by the Financial Services Authority with FSA register numbers 110462, 165359 and 207977.
VAT number for all above companies is 386 1301 59.
SK0164/10/11

Invoice No:
Billing Date:32786383/1
11 February 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

000 000

Duplicate Bill

Your electricity bill - estimated**Account activity**

£75.20	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£75.20	Balance before charges this period

Charges this period

£16.92	Electricity used (See over for consumption details)
£20.15	Standing charges
£37.07	Sub total
£1.85	VAT (See over for breakdown)
£38.92	Total charges this period

Your account balance is currently:**£114.12**

Please pay by 21 February 2009.

Any questions?

Contact us:

britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay**Direct Debit**

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.

**BACS**

Please quote your account number
when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
remittance advice to
payments@centrica.co.uk
Alternatively, you can post to British
Gas, PO Box 254, Camberley,
Surrey, GU15 3WA.

**Debit / Credit card**

To pay by Debit or Credit card,
please call us on
0800 652 4040.

**Cheques**

Please make cheques payable
to "British Gas", and write your
account number on the back.
Post cheques with the giro
slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£75.20
Total payments	£0.00
	£0.00
Total debits	£0.00
Balance before charges this period	£75.20

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/12/08	276710.0	E	31/01/09	276855.0	E	145.0	1.00	145
Total consumption										145

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/12/08	31/01/09	145 kWh	11.670 pence	£16.92
Standing Charge	01/01/09	31/01/09	31 days	64.990 pence	£20.15

Sub total excluding VAT	£37.07
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VAT summary

£37.07 at 5%	£1.85
Total VAT	£1.85
Total charges this period	£38.92
Balance outstanding	£114.12

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 If you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel.vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Leicester, LE19 1SZ

If you are a micro business and have followed steps 1 and 2, and your complaint is still unresolved at 8 weeks you have a right to contact Ombudsman Services: Energy on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.os-energy.org. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. <They may require us to take practical action that may benefit you, offer an apology or explanation, and/or make a financial award.> Their final decision is binding on the energy supplier, not you as the customer or complainant. Further advice and information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

Calls to British Gas may be monitored for quality assurance and compliance purposes.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD

In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WA5 3LP

Moving premises?

Let us know
0800 652 4040



Electricity Payment Slip

British Gas

bank giro credit



Reference (customer account number)

32786383/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature

Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash

Cheques

£

<32786383/3345558/ < 447859+ 50478598< 73 X

Invoice No: 33387393/1
Billing Date: 17 March 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£114.12	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£114.12	Balance before charges this period

Charges this period

£15.99	Electricity used (See over for consumption details)
£18.20	Standing charges
£34.19	Sub total
£1.71	VAT (See over for breakdown)
£35.90	Total charges this period

Your account balance is currently:

£150.02

Please pay by 27 March 2009.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.



BACS

Please quote your account number
when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
remittance advice to
payments@centrica.co.uk
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Gas, PO Box 254, Camberley,
Surrey, GU15 3WA.



Debit / Credit card

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0800 652 4040.



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slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.



BGB/Bill+L/H/B/COMM/1 MAR11

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
16	1000	0090	739

Previous account activity

Balance from your previous bill	£114.12
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£114.12

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/01/09	276855.0	E	28/02/09	276992.0	E	137.0	1.00	137

Total consumption 137

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/01/09	28/02/09	137 kWh	11.670 pence	£15.99
Standing Charge	01/02/09	28/02/09	28 days	64.990 pence	£18.20

Sub total excluding VAT £34.19

VAT summary

£34.19 at 5%	£1.71
Total VAT	£1.71
Total charges this period	£35.90
Balance outstanding	£150.02

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In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Linglymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WA5 3LP

Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit



Reference (customer account number)

33387393/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp
and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Cheques

Total cash	

£

Please do not write in the area below or fold this voucher

<33387393/3345558/ < 447859+ 50478598< 73 X

Invoice No: 33851198/1
Billing Date: 16 April 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£150.02	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£50.00	Debits since your previous bill
£200.02	Balance before charges this period

Charges this period

£16.45	Electricity used (See over for consumption details)
£20.15	Standing charges
£36.60	Sub total
£1.83	VAT (See over for breakdown)
£38.43	Total charges this period

Your account balance is currently:

£238.45

Please pay by 26 April 2009.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk. Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill			£150.02
Total payments			£0.00
			£0.00
Debits since your previous bill	Administration Charge	07/04/09	£50.00
Total debits			£50.00
Balance before charges this period			£200.02

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	28/02/09	276992.0	E	31/03/09	277133.0	E	141.0	1.00	141
Total consumption										141

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	28/02/09	31/03/09	141 kWh	11.670 pence	£16.45
Standing Charge	01/03/09	31/03/09	31 days	64.990 pence	£20.15
Sub total excluding VAT					£36.60

VAT summary

£36.60 at 5%	£1.83
Total VAT	£1.83
Total charges this period	£38.43
Balance outstanding	£238.45

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

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If you are a micro business and have followed steps 1 and 2, and your complaint is still unresolved at 8 weeks you have a right to contact Ombudsman Services: Energy on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.os-energy.org. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. <They may require us to take practical action that may benefit you, offer an apology or explanation, and/or make a financial award.> Their final decision is binding on the energy supplier, not you as the customer or complainant. Further advice and information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

Calls to British Gas may be monitored for quality assurance and compliance purposes. British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD



In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Linglemere Business Park, Linglemere Green Avenue, Great Sankey, Warrington, WAs 3LP



Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

33851198/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	

Please do not write in the area below or fold this voucher

<33851198/3345558/ < 447859+ 50478598< 73 X

Invoice No: 34437004/1
Billing Date: 20 May 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£238.45	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£238.45	Balance before charges this period

Charges this period

£12.95	Electricity used (See over for consumption details)
£19.50	Standing charges
£32.45	Sub total
£1.62	VAT (See over for breakdown)
£34.07	Total charges this period

Your account balance is currently:

£272.52

Please pay by 30 May 2009.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk. Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.



Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£238.45
Total payments	£0.00
	£0.00
Total debits	£0.00
Balance before charges this period	£238.45

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/03/09	277133.0	E	30/04/09	277244.0	E	111.0	1.00	111

Total consumption

111

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/03/09	30/04/09	111 kWh	11.670 pence	£12.95
Standing Charge	01/04/09	30/04/09	30 days	64.990 pence	£19.50

Sub total excluding VAT

£32.45

VAT summary

£32.45 at 5%	£1.62
Total VAT	£1.62
Total charges this period	£34.07
Balance outstanding	£272.52

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

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Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit



Reference (customer account number)

34437004/3345558/

SKANDIA LIFE (PENSIONS)

Signature

Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash		
Cheques		
£		

<34437004/3345558/ < 447859+ 50478598< 73 X

Invoice No: 34847358/1
Billing Date: 15 June 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated**Account activity**

£272.52	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£272.52	Balance before charges this period

Charges this period

£11.90	Electricity used (See over for consumption details)
£20.15	Standing charges
£32.05	Sub total
£1.60	VAT (See over for breakdown)
£33.65	Total charges this period

Your account balance is currently:**£306.17**

Please pay by 25 June 2009.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay**Direct Debit**

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40-05-30 Account Number:
02206382. Please email the
remittance advice to
payments@centrica.co.uk
Alternatively, you can post to British
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**Cheques**

Please make cheques payable
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Post cheques with the giro
slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
16	1000	0090	739

Previous account activity

Balance from your previous bill	£272.62
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£272.52

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	30/04/09	277244.0	E	31/05/09	277346.0	E	102.0	1.00	102
Total consumption										102

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	30/04/09	31/05/09	102 kWh	11.670 pence	£11.90
Standing Charge	01/05/09	31/05/09	31 days	64.990 pence	£20.15
Sub total excluding VAT					£32.05

VAT summary

£32.05 at 5%	£1.60
Total VAT	£1.60
Total charges this period	£33.65
Balance outstanding	£306.17

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Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

34847358/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	

Please do not write in the area below or fold this voucher

<34847358/3345558/ < 447859+ 50478598< 73 X

Invoice No: 35408095/1
Billing Date: 15 July 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£306.17	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£306.17	Balance before charges this period

Charges this period

£11.55	Electricity used (See over for consumption details)
£19.50	Standing charges
£31.05	Sub total
£1.55	VAT (See over for breakdown)
£32.60	Total charges this period

Your account balance is currently:

£338.77

Please pay by 25 July 2009.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.



BACS

Please quote your account number
when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
remittance advice to
payments@centrica.co.uk
Alternatively, you can post to British
Gas, PO Box 254, Camberley,
Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card,
please call us on
0800 652 4040.



Cheques

Please make cheques payable
to "British Gas", and write your
account number on the back.
Post cheques with the giro
slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.



Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£306.17
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£306.17

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/05/09	277346.0	E	30/06/09	277445.0	E	99.0	1.00	99
Total consumption										99

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/05/09	30/06/09	99 kWh	11.670 pence	£11.55
Standing Charge	01/06/09	30/06/09	30 days	64.990 pence	£19.50

Sub total excluding VAT £31.05

VAT summary

£31.05 at 5%	£1.55
Total VAT	£1.55
Total charges this period	£32.60
Balance outstanding	£338.77

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 If you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel.vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Leicester, LE19 1SZ

If you are a micro business and have followed steps 1 and 2, and your complaint is still unresolved at 8 weeks you have a right to contact Ombudsman Services: Energy on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.os-energy.org. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. <They may require us to take practical action that may benefit you, offer an apology or explanation, and/or make a financial award.> Their final decision is binding on the energy supplier, not you as the customer or complainant. Further advice and information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

Calls to British Gas may be monitored for quality assurance and compliance purposes
British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711 Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD



In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP



Moving premises? Let us know 0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

35408095/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature

Date

/ /

44-78-59

HSBC Head Office Collection Account

Total cash		
Cheques		
£		

Please do not write in the area below or fold this voucher

<35408095/3345558/ < 447859+ 50478598< 73 X

Invoice No:
Billing Date:35976426/1
17 August 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill**Your electricity bill - estimated****Account activity**

£338.77	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£338.77	Balance before charges this period

Charges this period

£12.02	Electricity used (See over for consumption details)
£20.15	Standing charges
£32.17	Sub total
£1.61	VAT (See over for breakdown)
£33.78	Total charges this period

Your account balance is currently:**£372.55**

Please pay by 27 August 2009.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay**Direct Debit**

The easiest way to pay. To set up a Direct Debit, please call us on the above number.

**BACS**

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk. Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.

**Debit / Credit card**

To pay by Debit or Credit card, please call us on 0800 652 4040.

**Cheques**

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£338.77
Total payments	£0.00
	£0.00
Total debits	£0.00
Balance before charges this period	£338.77

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	30/06/09	277445.0	E	31/07/09	277548.0	E	103.0	1.00	103
Total consumption										103

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	30/06/09	31/07/09	103 kWh	11.670 pence	£12.02
Standing Charge	01/07/09	31/07/09	31 days	64.990 pence	£20.15

Sub total excluding VAT £32.17

VAT summary

£32.17 at 5%	£1.61
Total VAT	£1.61
Total charges this period	£33.78
Balance outstanding	£372.55

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

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Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

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British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD

In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP

Moving premises?

Let us know
0800 652 4040



Electricity Payment Slip

British Gas

bank giro credit



Reference (customer account number)

35976426/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	

Please do not write in the area below or fold this voucher

<35976426/3345558/ < 447859+ 50478598< 73 X

Invoice No:
Billing Date:

36601234/1
17 September 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£372.55	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£372.55	Balance before charges this period

Charges this period

£11.32	Electricity used (See over for consumption details)
£20.15	Standing charges
£31.47	Sub total
£1.57	VAT (See over for breakdown)
£33.04	Total charges this period

Your account balance is currently:

£405.59

Please pay by 27 September 2009.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.



BACS

Please quote your account number
when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
remittance advice to
payments@centrica.co.uk
Alternatively, you can post to British
Gas, PO Box 254, Camberley,
Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card,
please call us on
0800 652 4040.



Cheques

Please make cheques payable
to "British Gas", and write your
account number on the back.
Post cheques with the giro
slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£372.55
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£372.55

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/07/09	277548.0	E	31/08/09	277645.0	E	97.0	1.00	97
Total consumption										97

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/07/09	31/08/09	97 kWh	11.670 pence	£11.32
Standing Charge	01/08/09	31/08/09	31 days	64.990 pence	£20.15
Sub total excluding VAT					£31.47

VAT summary

£31.47 at 5%	£1.57
Total VAT	£1.57
Total charges this period	£33.04
Balance outstanding	£405.59

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

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Calls to British Gas may be monitored for quality assurance and compliance purposes
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In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP



Moving premises? Let us know 0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

36601234/3345558/

SKANDIA LIFE (PENSIONS)

Signature

Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash

Cheques

£

Cashiers stamp and initials

<36601234/3345558/ < 447859+ 50478598< 73 X

Invoice No: 37216292/1
Billing Date: 15 October 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated**Account activity**

£405.59	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£405.59	Balance before charges this period

Charges this period

£12.60	Electricity used (See over for consumption details)
£19.50	Standing charges
£32.10	Sub total
£1.61	VAT (See over for breakdown)
£33.71	Total charges this period

Your account balance is currently:**£439.30**

Please pay by 25 October 2009.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay**Direct Debit**

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.

**BACS**

Please quote your account number
when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
remittance advice to
payments@centrica.co.uk
Alternatively, you can post to British
Gas, PO Box 254, Camberley,
Surrey, GU15 3WA.

**Debit / Credit card**

To pay by Debit or Credit card,
please call us on
0800 652 4040.

**Cheques**

Please make cheques payable
to "British Gas", and write your
account number on the back.
Post cheques with the giro
slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£405.59
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£405.59

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/08/09	277645.0	E	30/09/09	277753.0	E	108.0	1.00	108
Total consumption										108

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/08/09	30/09/09	108 kWh	11.670 pence	£12.60
Standing Charge	01/09/09	30/09/09	30 days	64.990 pence	£19.50

Sub total excluding VAT £32.10

VAT summary

£32.10 at 5%	£1.61
Total VAT	£1.61
Total charges this period	£33.71
Balance outstanding	£439.30

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

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In case of emergency or loss of supply contact:
NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Linglemere Business Park, Linglemere Avenue, Great Sankey, Warrington, WAS 3LP



Moving premises? Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

37216292/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash	
Cheques	
£	

<37216292/3345558/ < 447859+ 50478598< 73 X

Invoice No: 37717810/1
Billing Date: 16 November 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£439.30	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£439.30	Balance before charges this period

Charges this period

£14.35	Electricity used (See over for consumption details)
£20.15	Standing charges
£34.50	Sub total
£1.73	VAT (See over for breakdown)
£36.23	Total charges this period

Your account balance is currently:

£475.53

Please pay by 26 November 2009.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.



BACS

Please quote your account number
when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
remittance advice to
payments@centrica.co.uk
Alternatively, you can post to British
Gas, PO Box 254, Camberley,
Surrey, GU15 3WA.



Debit / Credit card

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please call us on
0800 652 4040.



Cheques

Please make cheques payable
to "British Gas", and write your
account number on the back.
Post cheques with the giro
slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.



Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£439.30
Total payments	£0.00
	£0.00
Total debits	£0.00
Balance before charges this period	£439.30

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	30/09/09	277753.0	E	31/10/09	277876.0	E	123.0	1.00	123
Total consumption										123

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	30/09/09	31/10/09	123 kWh	11.670 pence	£14.35
Standing Charge	01/10/09	31/10/09	31 days	64.990 pence	£20.15
Sub total excluding VAT					£34.50

VAT summary

£34.50 at 5%	£1.73
Total VAT	£1.73
Total charges this period	£36.23
Balance outstanding	£475.53

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

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Moving premises? Let us know 0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit



Reference (customer account number)

37717810/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash

Cheques

£	

<37717810/3345558/ < 447859+ 50478598< 73 X

Invoice No: 38323548/1
Billing Date: 14 December 2009

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill**Your electricity bill - estimated****Account activity**

£475.53	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£475.53	Balance before charges this period

Charges this period

£15.87	Electricity used (See over for consumption details)
£19.50	Standing charges
£35.37	Sub total
£1.77	VAT (See over for breakdown)
£37.14	Total charges this period

Your account balance is currently:**£512.67**

Please pay by 24 December 2009.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay**Direct Debit**

The easiest way to pay. To set up a Direct Debit, please call us on the above number.

**BACS**

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk. Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.

**Debit / Credit card**

To pay by Debit or Credit card, please call us on 0800 652 4040.

**Cheques**

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£475.53
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£475.53

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/10/09	277876.0	E	30/11/09	278012.0	E	136.0	1.00	136
Total consumption										136

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/10/09	30/11/09	136 kWh	11.670 pence	£15.87
Standing Charge	01/11/09	30/11/09	30 days	64.990 pence	£19.50
Sub total excluding VAT					£35.37

VAT summary

£35.37 at 5%	£1.77
Total VAT	£1.77
Total charges this period	£37.14
Balance outstanding	£512.67

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 If you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel.vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Leicester, LE19 1S2

If you are a micro business and have followed steps 1 and 2, and your complaint is still unresolved at 8 weeks you have a right to contact Ombudsman Services: Energy on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.os-energy.org. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. <They may require us to take practical action that may benefit you, offer an apology or explanation, and/or make a financial award.> Their final decision is binding on the energy supplier, not you as the customer or complainant. Further advice and information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

Calls to British Gas may be monitored for quality assurance and compliance purposes
British Gas is a trading name of British Gas Trading Limited a Centrica company Registered in England No. 3078711 Registered office: Aalsiream, Maidenhead Road, Windsor, Berkshire SL4 5GD



In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAs 3LP



Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

38323548/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	

Please do not write in the area below or fold this voucher

<38323548/3345558/ < 447859+ 50478598< 73 X

Invoice No:
Billing Date:

38980610/1
18 January 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£512.67	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£512.67	Balance before charges this period

Charges this period

£16.80	Electricity used (See over for consumption details)
£20.15	Standing charges
£36.95	Sub total
£1.85	VAT (See over for breakdown)
£38.80	Total charges this period

Your account balance is currently:

£551.47

Please pay by 28 January 2010.

Any questions?

Contact us:

britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk. Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
16	1000	0090	739

Previous account activity

Balance from your previous bill	£512.67
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£512.67

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	30/11/09	278012.0	E	31/12/09	278156.0	E	144.0	1.00	144

Total consumption 144

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	30/11/09	31/12/09	144 kWh	11.670 pence	£16.80
Standing Charge	01/12/09	31/12/09	31 days	64.990 pence	£20.15

Sub total excluding VAT £36.95

VAT summary

£36.95 at 5%	£1.85
Total VAT	£1.85
Total charges this period	£38.80
Balance outstanding	£551.47

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

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Calls to British Gas may be monitored for quality assurance and compliance purposes.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD



In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Linglymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WA5 3LP

Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit



Reference (customer account number)

38980610/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp
and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Cheques

Total cash	

£

Please do not write in the area below or fold this voucher

<38980610/3345558/ < 447859+ 50478598< 73 X

Invoice No: 39528488/1
Billing Date: 12 February 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£551.47	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£551.47	Balance before charges this period

Charges this period

£17.51	Electricity used (See over for consumption details)
£20.15	Standing charges
£37.66	Sub total
£1.88	VAT (See over for breakdown)
£39.54	Total charges this period

Your account balance is currently:

£591.01

Please pay by 22 February 2010.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.



BACS

Please quote your account number
when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
remittance advice to
payments@centrica.co.uk
Alternatively, you can post to British
Gas, PO Box 254, Camberley,
Surrey, GU15 3WA.



Debit / Credit card

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0800 652 4040.



Cheques

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slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
16	1000	0090	739

Previous account activity

Balance from your previous bill	£551.47
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£551.47

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/12/09	278156.0	E	31/01/10	278306.0	E	150.0	1.00	150
Total consumption										150

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/12/09	31/01/10	150 kWh	11.670 pence	£17.51
Standing Charge	01/01/10	31/01/10	31 days	64.990 pence	£20.15
Sub total excluding VAT					£37.66

VAT summary

£37.66 at 5%	£1.88
Total VAT	£1.88
Total charges this period	£39.54
Balance outstanding	£591.01

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NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP

Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit



Reference (customer account number)

39528488/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Total cash		
Cheques		
£		

Please do not write in the area below or fold this voucher

<39528488/3345558/ < 447859+ 50478598< 73 X

Invoice No: 40108847/1
Billing Date: 12 March 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£591.01	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£591.01	Balance before charges this period

Charges this period

£15.75	Electricity used (See over for consumption details)
£18.20	Standing charges
£33.95	Sub total
£1.70	VAT (See over for breakdown)
£35.65	Total charges this period

Your account balance is currently:

£626.66

Please pay by 22 March 2010.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk. Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£591.01
Total payments	£0.00
	£0.00
Total debits	£0.00
Balance before charges this period	£591.01

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/01/10	278306.0	E	28/02/10	278441.0	E	135.0	1.00	135
Total consumption										135

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/01/10	28/02/10	135 kWh	11.670 pence	£15.75
Standing Charge	01/02/10	28/02/10	28 days	64.990 pence	£18.20
Sub total excluding VAT					£33.95

VAT summary

£33.95 at 5%	£1.70
Total VAT	£1.70
Total charges this period	£35.65
Balance outstanding	£626.66

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

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Calls to British Gas may be monitored for quality assurance and compliance purposes.
British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711 Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD



In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP



Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

40108847/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash

Cheques

£

<40108847/3345558/ < 447859+ 50478598< 73 X

Invoice No: 40716496/1
Billing Date: 16 April 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill**Your electricity bill - estimated****Account activity**

£626.66	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£626.66	Balance before charges this period

Charges this period

£15.87	Electricity used (See over for consumption details)
£20.15	Standing charges
£36.02	Sub total
£1.80	VAT (See over for breakdown)
£37.82	Total charges this period

Your account balance is currently:**£664.48**

Please pay by 26 April 2010.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay**Direct Debit**

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.

**BACS**

Please quote your account number
when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
remittance advice to
payments@centrica.co.uk
Alternatively, you can post to British
Gas, PO Box 254, Camberley,
Surrey, GU15 3WA.

**Debit / Credit card**

To pay by Debit or Credit card,
please call us on
0800 652 4040.

**Cheques**

Please make cheques payable
to "British Gas", and write your
account number on the back.
Post cheques with the giro
slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity	
Balance from your previous bill	£626.66
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£626.66

Electricity used										E = Estimate
Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	28/02/10	278441.0	E	31/03/10	278577.0	E	136.0	1.00	136
Total consumption										136

Charges this period					
	Date from	Date to	Quantity	Rate	
Day Units	28/02/10	31/03/10	136 kWh	11.670 pence	£15.87
Standing Charge	01/03/10	31/03/10	31 days	64.990 pence	£20.15
Sub total excluding VAT					£36.02

VAT summary	
£36.02 at 5%	£1.80
Total VAT	£1.80
Total charges this period	£37.82
Balance outstanding	£664.48

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

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Cats to British Gas may be monitored for quality assurance and compliance purposes

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In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAs 3LP



Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit



Reference (customer account number)

40716496/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash		
Cheques		
£		

<40716496/3345558/ < 447859+ 50478598< 73 X

Invoice No: 41332509/1
Billing Date: 17 May 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£664.48	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£664.48	Balance before charges this period

Charges this period

£12.84	Electricity used (See over for consumption details)
£19.50	Standing charges
£32.34	Sub total
£1.62	VAT (See over for breakdown)
£33.96	Total charges this period

Your account balance is currently:

£698.44

Please pay by 27 May 2010.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.



BACS

Please quote your account number
when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
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Alternatively, you can post to British
Gas, PO Box 254, Camberley,
Surrey, GU15 3WA.



Debit / Credit card

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Cheques

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to "British Gas", and write your
account number on the back.
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slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
16	1000	0090	739

Previous account activity

Balance from your previous bill	£664.48
Total payments	£0.00
	£0.00
Total debits	£0.00
Balance before charges this period	£664.48

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/03/10	278577.0	E	30/04/10	278687.0	E	110.0	1.00	110
Total consumption										110

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/03/10	30/04/10	110 kWh	11.670 pence	£12.84
Standing Charge	01/04/10	30/04/10	30 days	64.990 pence	£19.50
Sub total excluding VAT					£32.34

VAT summary

£32.34 at 5%	£1.62
Total VAT	£1.62
Total charges this period	£33.96
Balance outstanding	£698.44

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Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

41332509/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Cheques

£

Please do not write in the area below or fold this voucher

<41332509/3345558/ < 447859+ 50478598< 73 X



Invoice No: 41884816/1
Billing Date: 14 June 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill**Your electricity bill - estimated****Account activity**

£698.44	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£698.44	Balance before charges this period

Charges this period

£12.72	Electricity used (See over for consumption details)
£20.15	Standing charges
£32.87	Sub total
£1.64	VAT (See over for breakdown)
£34.51	Total charges this period

Your account balance is currently:**£732.95**

Please pay by 24 June 2010.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay**Direct Debit**

The easiest way to pay. To set up a Direct Debit, please call us on the above number.

**BACS**

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk. Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.

**Debit / Credit card**

To pay by Debit or Credit card, please call us on 0800 652 4040.

**Cheques**

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£698.44
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£698.44

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	30/04/10	278687.0	E	31/05/10	278796.0	E	109.0	1.00	109
Total consumption										109

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	30/04/10	31/05/10	109 kWh	11.670 pence	£12.72
Standing Charge	01/05/10	31/05/10	31 days	64.990 pence	£20.15
Sub total excluding VAT					£32.87

VAT summary

£32.87 at 5%	£1.64
Total VAT	£1.64
Total charges this period	£34.51
Balance outstanding	£732.95

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 If you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel.vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Leicester, LE19 1S2

If you are a micro business and have followed steps 1 and 2, and your complaint is still unresolved at 8 weeks you have a right to contact Ombudsman Services: Energy on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.os-energy.org. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. (They may require us to take practical action that may benefit you, offer an apology or explanation, and/or make a financial award.) Their final decision is binding on the energy supplier, not you as the customer or complainant. Further advice and information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

Calls to British Gas may be monitored for quality assurance and compliance purposes
British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711 Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD

In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Linglemere Business Park, Linglemere Green Avenue, Great Sankey, Warrington, WAs 3LP

Moving premises?

Let us know
0800 652 4040



Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

41884816/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp
and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Total cash	
Cheques	
£	

Please do not write in the area below or fold this voucher

<41884816/3345558/ < 447859+ 50478598< 73 X

Invoice No: 42452926/1
Billing Date: 15 July 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£732.95	Balance from your previous bill
£0.00	Payments received since your previous bill
£50.00 CR	Credits since your previous bill
£0.00	Debits since your previous bill
£682.95	Balance before charges this period

Charges this period

£11.90	Electricity used (See over for consumption details)
£19.50	Standing charges
£31.40	Sub total
£1.57	VAT (See over for breakdown)
£32.97	Total charges this period

Your account balance is currently:

£715.92

Please pay by 25 July 2010.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.



BACS

Please quote your account number
when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
remittance advice to
payments@centrica.co.uk
Alternatively, you can post to British
Gas, PO Box 254, Camberley,
Surrey, GU15 3WA.



Debit / Credit card

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please call us on
0800 652 4040.



Cheques

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to "British Gas", and write your
account number on the back.
Post cheques with the giro
slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
16	1000	0090	739

Previous account activity

Balance from your previous bill		£732.95
Total payments		£0.00
Credits since your previous bill	Cancellation of Administration Charge	26/06/10 £50.00 CR
Total credits		£50.00 CR
Total debits		£0.00
Balance before charges this period		£682.95

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/05/10	278796.0	E	30/06/10	278898.0	E	102.0	1.00	102
Total consumption										102

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/05/10	30/06/10	102 kWh	11.670 pence	£11.90
Standing Charge	01/06/10	30/06/10	30 days	64.990 pence	£19.50
Sub total excluding VAT					£31.40

VAT summary

£31.40 at 5%	£1.57
Total VAT	£1.57
Total charges this period	£32.97
Balance outstanding	£715.92

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

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In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WA5 3LP

Moving premises? Let us know 0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit



Reference (customer account number)

42452926/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Cheques

Total cash	
£	

Please do not write in the area below or fold this voucher

<42452926/3345558/ < 447859+ 50478598< 73 X

Invoice No: 43137609/1
Billing Date: 18 August 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated**Account activity**

£715.92	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£715.92	Balance before charges this period

Charges this period

£12.14	Electricity used (See over for consumption details)
£20.15	Standing charges
£32.29	Sub total
£1.61	VAT (See over for breakdown)
£33.90	Total charges this period

Your account balance is currently:**£749.82**

Please pay by 28 August 2010.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay**Direct Debit**

The easiest way to pay. To set up a Direct Debit, please call us on the above number.

**BACS**

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk. Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.

**Debit / Credit card**

To pay by Debit or Credit card, please call us on 0800 652 4040.

**Cheques**

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£715.92
Total payments	£0.00
	£0.00
Total debits	£0.00
Balance before charges this period	£715.92

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	30/06/10	278898.0	E	31/07/10	279002.0	E	104.0	1.00	104
Total consumption										104

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	30/06/10	31/07/10	104 kWh	11.670 pence	£12.14
Standing Charge	01/07/10	31/07/10	31 days	64.990 pence	£20.15

Sub total excluding VAT £32.29

VAT summary

£32.29 at 5%	£1.61
Total VAT	£1.61
Total charges this period	£33.90
Balance outstanding	£749.82

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

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If you are a micro business and have followed steps 1 and 2, and your complaint is still unresolved at 8 weeks you have a right to contact Ombudsman Services: Energy on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.os-energy.org. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. (They may require us to take practical action that may benefit you, offer an apology or explanation, and/or make a financial award.) Their final decision is binding on the energy supplier, not you as the customer or complainant. Further advice and information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

Calls to British Gas may be monitored for quality assurance and compliance purposes
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In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP

Moving premises? Let us know 0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

43137609/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash		
Cheques		
£		

<43137609/3345558/ < 447859+ 50478598< 73 X

Invoice No:
Billing Date:43654182/1
15 September 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill**Your electricity bill - estimated****Account activity**

£749.82	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£749.82	Balance before charges this period

Charges this period

£11.32	Electricity used (See over for consumption details)
£20.15	Standing charges
£31.47	Sub total
£1.57	VAT (See over for breakdown)
£33.04	Total charges this period

Your account balance is currently:**£782.86**

Please pay by 25 September 2010.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay**Direct Debit**

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.

**BACS**

Please quote your account number
when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
remittance advice to
payments@centrica.co.uk
Alternatively, you can post to British
Gas, PO Box 254, Camberley,
Surrey, GU15 3WA.

**Debit / Credit card**

To pay by Debit or Credit card,
please call us on
0800 652 4040.

**Cheques**

Please make cheques payable
to "British Gas", and write your
account number on the back.
Post cheques with the giro
slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
16	1000	0090	739

Previous account activity

Balance from your previous bill	£749.82
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£749.82

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/07/10	279002.0	E	31/08/10	279099.0	E	97.0	1.00	97
Total consumption										97

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/07/10	31/08/10	97 kWh	11.670 pence	£11.32
Standing Charge	01/08/10	31/08/10	31 days	64.990 pence	£20.15
Sub total excluding VAT					£31.47

VAT summary

£31.47 at 5%	£1.57
Total VAT	£1.57
Total charges this period	£33.04
Balance outstanding	£782.86

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

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Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

43654182/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp
and InitialsSignature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash		
Cheques		
£		

<43654182/3345558/ < 447859+ 50478598< 73 X

Invoice No:
Billing Date:44335682/1
24 October 2010

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill**Your electricity bill - estimated****Account activity**

£782.86	Balance from your previous bill
£0.00	Payments received since your previous bill
£100.00 CR	Credits since your previous bill
£0.00	Debits since your previous bill
£682.86	Balance before charges this period

Charges this period

£0.00	Electricity used (See over for consumption details)
£19.50	Standing charges
£19.50	Sub total
£0.98	VAT (See over for breakdown)
£20.48	Total charges this period

Your account balance is currently:**£703.34**

Please pay by 3 November 2010.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay**Direct Debit**

The easiest way to pay. To
set up a Direct Debit, please
call us on the above number.

**BACS**

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when making a payment. Sort Code:
40-05-30 Account Number:
02206382. Please email the
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Post cheques with the giro
slip to British Gas, PO Box
254, Camberley, Surrey,
GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill		£782.86
Total payments		£0.00
Credits since your previous bill		
	Cancellation of Administration Charge	30/09/10 £50.00 CR
	Cancellation of Administration Charge	21/10/10 £50.00 CR
Total credits		£100.00 CR
Total debits		£0.00
Balance before charges this period		£682.86

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/08/10	279099.0	E	30/09/10	279099.0	E	0.0	1.00	0
Total consumption										0

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/08/10	30/09/10	0 kWh	11.670 pence	£0.00
Standing Charge	01/09/10	30/09/10	30 days	64.990 pence	£19.50
Sub total excluding VAT					£19.50

VAT summary

£19.50 at 5%	£0.98
Total VAT	£0.98
Total charges this period	£20.48
Balance outstanding	£703.34

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Moving premises?

Let us know
0800 652 4040



Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

44335682/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp
and initials

Signature

Date

/ /

44-78-59

HSBC Head Office Collection Account

Total
cash

Cheques

£

Please do not write in the area below or fold this voucher

<44335682/3345558/ < 447859+ 50478598< 73 X

Invoice No: 45833247/1
Billing Date: 10 January 2011

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - estimated

Account activity

£703.34	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£703.34	Balance before charges this period

Charges this period

£0.00	Electricity used (See over for consumption details)
£59.79	Standing charges
£59.79	Sub total
£2.99	VAT (See over for breakdown)
£62.78	Total charges this period

Your account balance is currently:

£766.12

Please pay by 20 January 2011.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk. Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



Debit / Credit card

To pay by Debit or Credit card, please call us on 0800 652 4040.



Cheques

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.



Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
16	1000	0090	739

Previous account activity

Balance from your previous bill	£703.34
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£703.34

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	30/09/10	279099.0	E	31/12/10	279099.0	E	0.0	1.00	0
Total consumption										0

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	30/09/10	31/12/10	0 kWh	11.670 pence	£0.00
Standing Charge	01/10/10	31/12/10	92 days	64.990 pence	£59.79
Sub total excluding VAT					£59.79

VAT summary

£59.79 at 5%	£2.99
Total VAT	£2.99
Total charges this period	£62.78
Balance outstanding	£766.12

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

What to do if you have a complaint:

Step 1 Please call us on 0800 2940015. We will do all we can to resolve your issue straight away.

Step 2 If you remain dissatisfied, please contact our Director of Customer Service either by emailing rachel.vincent@britishgas.co.uk or by writing to: Rachel Vincent, Complaints, British Gas, Spinneyside, Penman Way, Grove Park, Leicester, LE19 1SZ

If you are a micro business and have followed steps 1 and 2, and your complaint is still unresolved at 8 weeks you have a right to contact Ombudsman Services: Energy on 0845 055 0760 (Textphone 18001 0845 051 1513), or via www.os-energy.org. The Ombudsman offers a free, independent service where customer and supplier cannot reach final resolution. <They may require us to take practical action that may benefit you, offer an apology or explanation, and/or make a financial award.> Their final decision is binding on the energy supplier, not you as the customer or complainant. Further advice and information about our complaints procedure and the definition of a micro-business is available on our website at www.britishgas.co.uk/business/complaints

Calls to British Gas may be monitored for quality assurance and compliance purposes.

British Gas is a trading name of British Gas Trading Limited a Centrica company. Registered in England No. 3078711. Registered office: Millstream, Maidenhead Road, Windsor, Berkshire SL4 5GD



In case of emergency or loss of supply contact:

NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP

Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit



Reference (customer account number)

45833247/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp
and initials

Signature

Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash		
Cheques		
£		

<45833247/3345558/ < 447859+ 50478598< 73 X

Invoice No:
Billing Date:48050431/1
28 April 2011

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill**Your electricity bill - estimated****Account activity**

£766.12	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£766.12	Balance before charges this period

Charges this period

£0.00	Electricity used (See over for consumption details)
£58.49	Standing charges
£58.49	Sub total
£2.92	VAT (See over for breakdown)
£61.41	Total charges this period

Your account balance is currently:**£827.53**

Please pay by 8 May 2011.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay**Direct Debit**

The easiest way to pay. To set up a Direct Debit, please call us on the above number.

**BACS**

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk. Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.

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**Cheques**

Please make cheques payable to "British Gas", and write your account number on the back. Post cheques with the giro slip to British Gas, PO Box 254, Camberley, Surrey, GU15 3YH.

Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
	16	1000	0090 739

Previous account activity

Balance from your previous bill	£766.12
Total payments	£0.00
Total debits	£0.00
Balance before charges this period	£766.12

Electricity used

E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/12/10	279099.0	E	31/03/11	279099.0	E	0.0	1.00	0
Total consumption										0

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/12/10	31/03/11	0 kWh	11.670 pence	£0.00
Standing Charge	01/01/11	31/03/11	90 days	64.990 pence	£58.49
Sub total excluding VAT					£58.49

VAT summary

£58.49 at 5%	£2.92
Total VAT	£2.92
Total charges this period	£61.41
Balance outstanding	£827.53

For more information about how your bill is calculated and to see our bill FAQ's, please visit our website at britishgas.co.uk/business/manageaccount

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NORWEB on 0800 195 4141 or at United Utilities, Customer Relations, Windermere House Lingleymere Business Park, Lingley Green Avenue, Great Sankey, Warrington, WAS 3LP

Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

48050431/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature
Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash	
Cheques	
£	

<48050431/3345558/ < 447859+ 50478598< 73 X

Invoice No: 56946146/1
Billing Date: 18 August 2012

J



SKANDIA LIFE (PENSIONS TRUSTEE)
PO Box 37 Skandia House
Portland Terrace
Southampton
Hampshire
SO14 7AY

Duplicate Bill

Your electricity bill - including actual reads

Account activity

£827.53	Balance from your previous bill
£0.00	Payments received since your previous bill
£0.00	Credits since your previous bill
£0.00	Debits since your previous bill
£827.53	Balance before charges this period

Charges this period

£426.99	Electricity used (See over for consumption details)
£366.94	Standing charges
£793.93	Sub total
£39.70	VAT (See over for breakdown)
£833.63	Total charges this period

Your account balance is currently:

£1,661.16

Please pay by 28 August 2012.

Any questions?

Contact us:
britishgas.co.uk/business/support
or via email at:
eservice@britishgasbusiness.co.uk

Alternatively you can call our Small
Business Service Centre on:
0800 652 4040

Your account number:

A3345558

Site number:

1614361

This is a VAT invoice
VAT registration number 684 9667 62

How to pay



Direct Debit

The easiest way to pay. To set up a Direct Debit, please call us on the above number.



BACS

Please quote your account number when making a payment. Sort Code: 40-05-30 Account Number: 02206382. Please email the remittance advice to payments@centrica.co.uk. Alternatively, you can post to British Gas, PO Box 254, Camberley, Surrey, GU15 3WA.



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Site address: U 3 Olympia Trading Estate, Great Jackson Street, Manchester, Lancashire, M15 4NP

Full details of electricity used

S	03	801	131
16	1000	0090	739

Previous account activity

Balance from your previous bill	£827.53
Total payments	£0.00
	£0.00
Total debits	£0.00
Balance before charges this period	£827.53

Electricity used

A = Actual E = Estimate

Meter ID	Rate type	Previous read			Current read			Units	Meter multiplier	kWh
		Date	Read	Type	Date	Read	Type			
K97M03815	Day Units	31/03/11	279099.0	E	29/12/11	280824.0	E	1725.0	1.00	1725
K97M03815	Day Units	29/12/11	280824.0	E	28/02/12	281209.0	E	385.0	1.00	385
K97M03815	Day Units	28/02/12	281209.0	E	01/04/12	281417.0	E	208.0	1.00	208
K97M03815	Day Units	01/04/12	281417.0	E	11/06/12	281866.0	A	449.0	1.00	449

Total consumption 2767

Charges this period

	Date from	Date to	Quantity	Rate	
Day Units	31/03/11	29/12/11	1725 kWh	11.670 pence	£201.31
Day Units	29/12/11	28/02/12	385 kWh	20.940 pence	£80.62
Day Units	28/02/12	01/04/12	208 kWh	20.030 pence	£41.66
Day Units	01/04/12	11/06/12	449 kWh	23.030 pence	£103.40
Total electricity charges					£426.99
Standing Charge	01/04/11	28/12/11	272 days	64.990 pence	£176.77
Standing Charge	29/12/11	27/02/12	61 days	90.000 pence	£54.90
Standing Charge	28/02/12	31/03/12	33 days	90.000 pence	£29.70
Standing Charge	01/04/12	11/07/12	102 days	103.500 pence	£105.57
Total Standing Charge					£366.94
Sub total excluding VAT					£793.93

Continued over ...

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Moving premises?

Let us know
0800 652 4040

Electricity Payment Slip

British Gas

bank giro credit

Reference (customer account number)

56946146/3345558/

SKANDIA LIFE (PENSIONS)

Cashiers stamp and initials

Signature

Date

/ /

44-78-59

HSBC Head Office Collection Account

Please do not write in the area below or fold this voucher

Total cash

Cheques

£

<56946146/3345558/ < 447859+ 50478598< 73 X

**VAT summary**

£793.93 at 5%	£39.70
Total VAT	£39.70
Total charges this period	£833.63
Balance outstanding	£1,661.16

