Standard Life Standard Life House 30 Lothian Road Edinburgh EH1 2DH

26th November 2012

Dear Sirs

Re: Mrs A Palmer -K185075000

I authorise you to transfer the above policy to Pension Practitioner.com

I undertake that the transfer will be applied to a UK registered pension arrangement.

I agree that such payment shall be in full discharge of all claims and demands on Standard Life in respect of the above plan and that the above pension plan shall hereby be cancelled.

The transfer should be paid directly to the receiving arrangement.

Yours sincerely

Ars A Palmer

25A Highfield Avenue

Waterlooville

Hants

PO7 7PY

Scottish Life Royal London House Alderley Road Wilmslow SK9 1PF

26th November 2012

Dear Sirs

Re: Mrs A Palmer - 2657617

I authorise you to transfer the above policy to Pension Practitioner.com

I undertake that the transfer will be applied to a UK registered pension arrangement.

I agree that such payment shall be in full discharge of all claims and demands on Scottish Life in respect of the above plan and that the above pension plan shall hereby be cancelled.

The transfer should be paid directly to the receiving arrangement.

Yours sincerely

Mrs A Palmer

25A Highfield Avenue

Waterlooville

Hants

PO7 7PY