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DR SUNJAY KUMAR & MRS SUNDEEP KUMAR 17 DUNLOP CRESCENT STEPPS GLASGOW G33 6GS





Statement date: 19 June 2023

Supply address: 17, DUNLOP CRESCENT, GLASGOW, G33 6GS

Account number:

0932 2938 018



Smart meter reading used



No action required

Here to help

scottishpower.co.uk/ getintouch 0345 270 0700

Monday to Friday: 9am - 5pm

Lost power? Call free: 105 (24hrs)

Your electricity statement for: 25 April 2023 - 07 June 2023 **Your current tariff:** Standard Online - Monthly Direct Debit

Your account balance

£66.56 in credit

Starting balance (debit) £328.03 Total costs £362.13 You've paid £756.72 Your monthly payment

£378.36

Your next payment will be collected on 01 July 2023. **Important:** if we're unable to collect your payment when it's due, we may apply a £5 administration fee as per our T&Cs.

Your last meter readings

Electricity 07 Jun 23

24188(S)

 $(A) = Actual \mid (E) = Estimated \mid (S) = Smart$



Your meter readings are up to date.

Could you pay less on a different ScottishPower tariff?

Your estimated annual cost on your current tariff is £2,492.52 for electricity. You can use this information to help you budget and to compare and switch tariffs with confidence.

You may be able to save more with our cheapest overall tariff.



You can view our range of tariffs at **scottishpower.co.uk/myaccount**. Subject to availability. Different terms & conditions may apply. *See page 2 for more details.

Your estimated annual costs are based on your annual consumption, applicable tariff prices, and VAT (excludes your current balance). This will vary if your tariff prices or energy use changes. Details about your current tariff can be found overleaf. **Don't forget to think about switching your tariff or supplier.**



About your tariff

Standard Online
Monthly Direct Debit
Not applicable
Not applicable re
7,601 kWh

Compare your tariff

Scan this image to download your energy account details - you can use it to check you are on the best tariff for you.



Your energy use for this period

1,018 kWh

Electricity (kWh)

This period This period last year

798 kWh

An estimated read may have been used to calculate your energy use. For more information visit scottishpower.co.uk/getintouch



How your energy adds up Here's a breakdown of your payments and costs for this billing period.

	Credit	Debit
Your starting balance was		£328.03

Electricity costs		Credit	Debit
Meter number: 17K0184254 Standard Online - Monthly D 24 Apr 2023 07 Jun 2023 Electricity units used	irect Debit Customer read: 23170 Smart actual read: 24188 1018 = 1018 kWh		
Unit rate Standing Charge Total electricity costs	1018 kWh x 31.341p 44 days x 58.730p		£319.05 £25.84 £344.89

What you've paid		Credit	Debit
02 May 2023 01 Jun 2023	Payment Payment	£378.36 £378.36	
Total paid		£756.72	

Summary	Credit	Debit
Total electricity costs VAT 5.00% on £344.89		£344.89 £17.24
Total costs for this period		£362.13
Your starting balance Total payments for this period	£756.72	£328.03

Your new account balance is £66.56

HM Government has introduced an Energy Price Guarantee which limits the amount you can be charged per unit of gas or electricity, effective from 1st April 2023 until July 2023. This Energy Price Guarantee has already been applied to this bill and, as a result, you have saved £177.12 for this bill period.

Meter type: Standard Your electricity supply number:

C	0	1	8	01	1	00
3	25	00	00	015	<u>54</u>	<u>998</u>

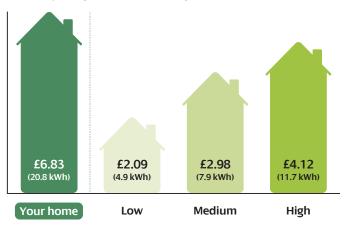


Staying on top of your energy costs

How much energy do you use in a day?

Your average daily spend, based on your energy use and tariff, is shown below. To help you understand what type of energy user you are, we've also shown the equivalent daily spend for Ofgem's typical low, medium and high energy users. Figures include VAT at 5%.

Average daily spend on electricity



Some top tips to help reduce your energy costs

Cool wash clothes

You can save around £34 a year by using your washing machine at 30°C rather than at higher temperatures and reducing your washing machine use by one run per week for a year. Your clothes will still be clean and fresh without the added pressure on your pocket and the planet.

Don't use the tumble dryer

Using the washing line or an indoor clothes airer is better for your bills and the planet. In fact, it can save you around £70 a year.

Fit an aerator to your kitchen tap

It reduces the amount of water coming out without impacting your ability to wash or rinse. It could save you around £30 a year.

Savings information source: Energy Savings Trust March 2023 energysavingtrust.org.uk/hub/quick-tips-to-save-energy

Interested in discovering more energy saving tips?

Our energy efficiency guide provides a range of easy and affordable tips to help reduce your energy use and save money. Find out more at scottishpower.co.uk/energy-efficiency or call our Energy Efficiency advice line free on 0800 332233.

Control at your fingertips

Download the free ScottishPower App

Manage your account and more on the go with our ScottishPower App



Try our Direct Debit Manager tool

A simple way to control your payments and make sure you're paying enough for your energy. Available in our ScottishPower App and your online account.





IMPORTANT

We're here to help

We know this is still a challenging time for many households and that the cost-of-living crisis continues to impact many of our customers. We offer help and advice on actions that you can take to help manage your energy costs at **scottishpower.co.uk/affordability**. You'll also find details of independent organisations that may be able to help if you're struggling to pay your bills. If you think you'll struggle to pay your energy bill, please get in touch as soon as possible so we can discuss options with you.

We want to help you lower your energy use

Our energy efficiency guide at **scottishpower.co.uk/energy-efficiency** provides a range of easy and affordable tips to help reduce your energy use which isn't just good for you, it's good for the planet too. For example, turning your heating down by one degree could save you £145 per year*. And, just by shortening a shower to 4 minutes, a typical household could save £95 per year*.

*Source: **energysavingtrust.org.uk**

Need additional support to help manage your energy account?

Our **Priority Services Register** offers a range of services at no additional charge, if you're eligible. For example, we can send communications in alternative formats, provide help with your meter readings, and carry out free gas safety checks. To find out more, visit **scottishpower.co.uk/psr**

If you need help or advice why not chat to us at **scottishpower.co.uk/livechat** - it's one of the fastest ways to get in touch with us.



We're founding members of Energy UK's Vulnerability Commitment, which aims to provide focused support for vulnerable households.