

Pension Practitioner.com Daws House, 33-35 Daws Lane London NW7 4SD

Dear Sir/Madam

Your Reference/Policy Number: WL179211B Clients Name: Mr Paul Anthony Tookman

Following an audit on the clients above policy, the calculation used to work out the maximum annual income withdrawal amount was incorrect.

At the date the client started to take income following an additional payment we calculated the maximum annual income available as £5,766.38.

The correct maximum annual income that was available at the point of transfer on 3/7/2011 was actually £6,428.67.

Please ensure your records are amended to reflect the revised amount. The client has been informed of the new income level.

If you have any questions, please contact our helpdesk on 08456 410410.

Yours sincerely

Anthony Scammell Head of Customer Experience 31 May 2012

Call us Helpdesk 08456 410 410

Mon - Fri 8:30am to 5:30pm

Write to us Skandia Skandia House Portland Terrace Southampton SO14 7AY

Visit our website www.skandia.co.uk

Your details

Policy number: WL179211B

## What to do next

 Let us know if you have any questions about this letter