

## Stockbrokers

Tay House 300 Bath Street Glasgow G2 4LH

05 April 2016

Pension Practitioner Daws House 33-35 Daws Lane London NW7 4SD

LO/Written.C/10416654

Dear Sirs

Account Reference: 481/09026207/00 - (Turtle Family Pension Fund)

Thank you for your letter we received 5 April requesting a £15,000 cash withdrawal from the above mentioned portfolio cash balance.

I'm pleased to confirm we've made a CHAPS same day transfer on 5 April to nominated bank Account number 18705243 Sort Code 60-05-16 as per your instruction. The funds will have been available by close of business the same day.

I hope my response has been helpful and thanks for taking the time to contact us. Have a lovely day.

Please let me know if you'd like any further information and I'll be happy to help. You can contact me by email at stockbrokers@barclays.com. Alternatively, write to me at the above address, or call our Client Service Team on 0800 279 6551\* or 0141 352 3909\*.

Yours sincerely

Linda O'Clery

Client Service Analyst

Wealth and Investment Management

Telephone: 0800 279 6551\* or 0141 352 3909\*

E-mail: stockbrokers@barclays.com

We welcome your feedback on any aspect of our products and services - visit our website www.BarclaysStockbrokers.co.uk and select the 'Feedback' link on the top right of the screen.

\*Calls to 0800 numbers are free if made from a UK landline and calls to 0141 numbers are charged at local rate, mobile costs may vary please check with your telecoms provider. Calls may be recorded so that we can monitor the quality of our service and for security purposes. Our opening hours are 7.30am to 7pm Monday to Thursday, 7.30am to 6pm on Friday (excluding bank holidays) and 9.30am to 12.30pm on Saturday.