

*Transferred to NatWest May 2015*

**FriendsLife**

Trustees of Hammerhead Television Facilities Ltd RBS  
Penn Lodge  
1 Hanley Terrace  
Malvern  
Worcestershire  
WR14 4PF

**Telephone number:** 0845 366 1644  
**Fax number:** 0173 242 5425  
**Our reference:** EPT/CI/CD  
**Scheme Name:** Hammerhead Television  
Facilities Ltd RBS  
**Policy Number:** 7875896  
**Member:** Paul Anthony Turtle

7 May 2015

Dear Sirs

Thank you for your correspondence dated 28 April 2015.

I confirm that the above plan has been fully surrendered and an amount of £9475.92 has been paid by direct credit transfer to the specified bank account as requested.

This can take up to 7 days to reach the nominated bank/building society. If during this period you wish to check when payment has reached the account, please either check the account or contact the bank/building society. If after 7 days (from the date of this letter), the bank/building society confirms that payment has not been received, then please contact us.

I attach a statement confirming the number of units surrendered for your information.

Should you require any further information, please feel free to contact one of our customer service representatives on the above number.

Yours faithfully

Traditional Money Out (TMO)