

Our ref: UP1970077/v0.2  
Your ref:  
Fax: 0845 070 6389  
Date: 26 August 2014



Cranfords  
1 The Pavillions  
Cranford Drive  
Knutsford  
Cheshire  
WA16 8ZR

**Contact us**  
Legacy Pension Claims

**03700 101 259**  
Open Monday to Friday  
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We may record and monitor  
calls.

**Legal & General**  
City Park  
The Droveaway  
HOVE  
BN3 7PY

[www.legalandgeneral.com](http://www.legalandgeneral.com)

Dear Sir/Madam

**Personal Pension Plan**

**Member: Mr Neville Rogers**  
**Plan number: UP1970077**

Thank you for your recent correspondence.

Before we can proceed please could you answer the following questions;

- Where will the money be invested if transferred?
- Who is the scheme investment provider?
- Are Cranfords or the scheme investment providers authorised and regulated by the FCA?
- What is the nature of the business of Wallisdown Arkansas Ltd?

**Contacting us**

If you need more information or have any questions, please call me, or one of my colleagues, in the Legacy Pension Claims team. Call charges will vary. Alternatively, you can email me at [pension.transfers@landg.com](mailto:pension.transfers@landg.com). Please remember not to send any personal, financial or banking details by email because your information isn't secure.

Yours faithfully

  
Karen Woolford  
Legacy Pension Claims

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All companies are registered in England and Wales and their Registered Office is One Coleman Street London EC2R 5AA.

Our ref CS/H/TRF  
Your ref Wallisdown Arkansas Ltd RBS  
Telephone 03700 101259  
Date 01 August 2014



INFO SENT 1/8 AS  
REQUESTED THROUGH  
ORIGO

Cranfords  
1 The Pavilions  
Cranford Drive  
Knutsford Business Park  
Cheshire  
WA16 8ZR

Legal & General  
Assurance Society  
City Park, The Drove Way  
Hove, East Sussex, BN3 7PY

Telephone 03700 101259

Fax 0845 070 6389

Dear Sirs,

Arrangement / Policy No : UP1970077  
Member / Policyholder : Mr N Rogers  
National Insurance No : NH067682A

Further to your transfer request submitted via Options. Unfortunately, Options has been updated as "funds sent", but we require further information before releasing the transfer funds..

So that we can begin processing this transfer, please could you confirm the following in writing:

- The name of the sponsoring employer
- That the above is employed by the sponsoring employer and the date they joined

or

- If the member is not employed by the sponsoring employer, please provide us with a copy of the scheme rules detailing that employment by them is not a condition to becoming a member of their pension scheme

and

- A copy of your Trust Deed and rules that established the scheme, powers of the trustee, eligibility, etc.
- Confirmation that the scheme is registered with The Pension Regulator.

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Continued...



If you need more information please call the Pension Transfers Team on 03700 101259. Calls to this number will be charged at the national rate. Please have your policy information to hand.

For your protection we may record and monitor calls.

Yours faithfully

Customer Services  
Individual Pension Claims

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