

Customer Relationship Team
Relationships that make a difference

Please address correspondence to:
Birmingham Business CRT
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STRICTLY PRIVATE & CONFIDENTIAL

Ms Stacy Lunnon
Aduro Pension Scheme
Office 12
Venture Wales Building
Pentrebach, Merthyr Tydfil
Mid Glamorgan
CF48 4DR

28 September 2020

Dear Ms Lunnon,

Account Type	Sort Code	Account Number	Current Balance (£)	Arrears (£)
Business	600223	73576425	Dr 397,260.09	2739.91

We need to let you know that your loan repayment(s) of £ 2739.91 due on September 2020 were not paid.

If your business has been impacted financially by the coronavirus pandemic, you may be eligible for a Capital Repayment Holiday on your business loans, or support via a government lending scheme. Please visit our coronavirus hub or contact your RM for more information.

<https://www.business.natwest.com/business/support-centre/service-status/coronavirus.html>

Fees & Charges

Details of unarranged borrowing and interest charges can be found on our website NatWest.com on the Business Current Account page under Charges.

What to do

Within 7 days from the date of this letter – please pay in enough money into any branch to enable your Loan payments to be brought up to date. If you are unable to do this, please call us to discuss how we may be able to assist.

If we're unable to bring your loan payments up to date then it may be necessary to refer the relationship management of your account to our Specialised Business Management department. At this point, the Bank may use its legal right of set-off to clear the outstanding loan arrears if funds become available in any other connected accounts. If you hold a Business Charge Card with NatWest it may have to be suspended until your loan account is returned to a satisfactory position.

We trust that this further action doesn't prove necessary and that we can work together to resolve the situation.

Free money advice is available from your local Citizens Advice Bureau or the Consumer Credit Counselling Service as well as other debt counselling organisations.