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Merle Oper Cranfords Trustees Ltd Venture Wales Pentrebach Merthyr Tydfil **CF48 4DR**

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New User Notification

Thank you for your recent New User request. Included with this letter is a list of Digipasses and corresponding Users. rence

What do I need to do now?

By now you should have already received your Digipass pack. Each Digipass is unique and has a serial number on the underside. Below are the Digipass details for all the users you have requested to be set up on iBusiness Banking (iBB). C and

Digioass, A large distribute the correct Digipass to the corresponding user as indicated in the list below.

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What happens next?

New Eocal Administrators / Payment Authorisers

New Local Administrators / Payment Authorisers will receive a letter with their User ID and a Reference Number which should be presented to your branch / Relationship Manager in order to collect their PAC (Personal Access Code).

New Users

New Users will receive a letter with their User ID. They can then log on to iBB using their User ID and Digipass. A Local Administrator(s) will then need to validate the set up of all other users. Then they are ready to start using iBB.

Please retain this letter in a safe place as it contains confidential information.

Yours sincerely

Niall Sargent

Niall Sargent Manager, iBusiness Banking

Need assistance? Email ibb.customer.support@aib.ie or phone our iBusiness Banking Customer Support Team on 0370 243 0331. Lines are open Mon-Fri 08:30-17:30

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