

Cranfords Trustees Limited
International House
Constance Street
London
England
E16 2DQ

Data Gathering Team
Email: datagathering@apjsolicitors.co.uk
Reference: 113012.1
Date: 22nd October 2020

DATA SUBJECT ACCESS REQUEST: SECOND SUBMISSION

Re: Our Client:
Address:

Mr Norman Carter
Apple trees
Buckingham Road
Westbury
BRACKLEY
Buckinghamshire
NN13 5JW

Dear Sirs

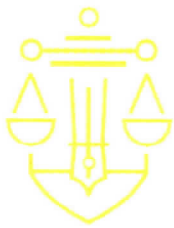
Following our letter dated 16/08/2019 we are disappointed to note we have not received a reply to our Data Subject Access Request ("DSAR") in the required time as stated in Article 15 of the General Data Protection Regulation ("GDPR").

If we do not receive a satisfactory response from you within 14 days, we will not hesitate in taking further action. This may include but not be limited to complaints made directly to the relevant regulator seeking judicial remedy.

Should you require any information to enable you to action our request please contact our office on 0800 028 9791 alternatively you can email your request to datagathering@apjsolicitors.co.uk

We look forward to your response.

Pensions and Investments Team
Anthony Philip James and Co Ltd
Solicitors SRA 629443



APJ
ANTHONY PHILIP
JAMES & CO. LTD

Cranfords
1 The Pavilions
Cranford Drive
Knutsford
WA16 8ZR

v2.0

Aaron Grayson

Email: datagathering@apjsolicitors.co.uk
Ref: AG/Tracey O'Brien/113012.1/Carter/PRO
113012.1

Date: 16th August 2019

DATA SUBJECT ACCESS REQUEST

Re: Our Client:
Address:

Mr Norman Carter
Apple trees
Buckingham Road
Westbury
BRACKLEY
Buckinghamshire
NN13 5JW

Dear Sirs

Anthony Philip James & Co Ltd have been appointed by the above-named client to request access to personal data pursuant to *Article 15* of the General Data Protection Regulation ("GDPR"), specifically in relation to our client's pensions and investments

We would like to make you aware from the outset that we expect a response within the one month period as stated in *Article 15*, failing which you 'shall bear the burden of demonstrating the manifestly unfounded or excessive character of the request,' as laid out in *Article 12*. If our request is not satisfied we will be forwarding a complaint to the Information Commissioners Office and seeking judicial remedy.

We would also like to clarify our right to access source material to ensure fair and transparent processing on our clients behalf, as stated in *Article 14 - 15*, and therefore expect to receive copies of original documentation alongside the information requested to support your response. We also expect this information to be provided in a 'concise, transparent, intelligible and easily accessible form, using clear and plain language' as stated in *Article 12*.

Please **do not** contact the customer, who has given Anthony Philip James & Co Ltd full authority to handle this complaint. You will find a signed letter of Authority attached along with the client information detailed above, providing confirmation of the identity and authorisation of the data subject.

enquiries@anthonyphilipjamesandco.co.uk - www.anthonyphilipjamesandco.co.uk
freephone: 0800 028 9791 - phone: 0161 777 2162 - fax: 0161 776 6483
Registered address: 7700 Daresbury Park, Daresbury, Warrington, WA4 4BS
Company no: 10011883 - VAT no: 290608789 - DPA no: ZA188164

Authorised and regulated by the Solicitors Regulation Authority - 629443

In the case you are unable to fulfil our request within the period stated, you must endeavour to protect the data subject's rights and freedoms and legitimate interests, including making the information publicly available. The General Data Protection Regulation advises using an online portal to collate information held on the data subject to make it more easily accessible and transferable due to the recent changes in regulation that allow for a more substantial volume to be requested and provided.

We look forward to receiving your response within 30 days from receipt of this request.

Yours faithfully

Aaron Grayson
Anthony Philip James and Co Ltd

Solicitors SRA 629443

HERE ARE NO OFFICIAL OBSERVATIONS.



N. E.

OLDER'S SIGNATURE/SIGNATURE DU TITULAIRE

UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND

Patient
Physician

Type/Type

GBR

Passport No./Passport No
555474008

Summary Form (1)
CARTER

NORMAN JOHN

BRITISH CITIZEN

02 JAN / JAN 58

Sexe (5) Place of birth/Lieu de naissance (6)
M BUCKINGHAM

31 MAY / MAI 13 HMPO

Date of expiry / Date d'expiration (B) 30 JUN / JUIN 28

SEE PAGE ABOVE

:GERCARTER<<NORMAN<JOHN<<<<<<<<<<<<<<<<<<<<
:54740086GBR5801028M2806309<<<<<<<<<<<<<<<<06



DRIVING LICENCE



10.12.2022

1. CARTER
2. NORMAN JOHN
3. 02.01.1958 UNITED KINGDOM
- 4a 14.03.2014 4c DVLA
- 4b 10.12.2022
5. CARTE501028NJ9LW 17

7

N Carter



8. APPLETREES, BUCKINGHAM ROAD, WESTBURY,
BRACKLEY, NN13 5JW
9. AM/A/B1/B/C1/D1/BE/C1E/D1E/f/k/l/n/p/q

Letter of Authority

V2.3
1
APJ11763
2613



Your Name:

Mr N Carter

Date of Birth:

02/01/1958

Joint Applicant Name:

Date of Birth:

Your Current Address:

Apple trees
Buckingham Road
Westbury
BRACKLEY
Buckinghamshire
NN13 5JW

Address at time of sale:

Apple trees
Buckingham Road
Westbury
BRACKLEY
Buckinghamshire
NN13 5JW

* For joint claims both clients must sign below (one in each box) Please complete with today's date.

Client Signature 1

Client Signature 2

Date 25 / 10 / 2018

Date / /

1. To whom it may concern this is my / our explicit authority to authorise disclosure of all personal and financial information and documentation.
2. The request is made and authority given pursuant to the Data Protection Act 2018 and General Data Protection Regulations (EU) 2016/679.
3. I / we confirm that I / we have lawfully contracted with my / our Solicitors Anthony Philip James & Co Limited to act on my / our behalf.
4. For the avoidance of doubt I / we have given my / our Solicitors full authority to make a claim on my / our behalf.
5. I / we direct and authorise that any payment due in respect of investment and / or PPI and / or commission and / or loan and / or mortgage, and / or interest and / or compensation be sent directly to my Solicitors.
6. I / We authorise you to release any information and / or documentation deemed confidential or otherwise as may be requested from time to time by my / our Solicitors.
7. I / we direct and authorise Equifax and / or other Credit Reference Agency to release any information whether deemed confidential or otherwise as may be requested from time to time by my Solicitors.
8. The request for information and / or documentation relates to Banks, Building Societies, Independent Financial Advisors, Pension Providers, Financial Brokers, Insurance Companies, Mortgage Lenders, Loan companies, Payment Protection Insurers, Mortgage Brokers, SIPP

- Operators, Solicitors, Accountants, Insolvency Practitioners, Credit Card Companies and / or any other potential holder of information or documentation relating to me / us.
9. This authority is not for a limited period and is to remain in force until withdrawn in writing by me / us.
10. A copy of this Form of Authority will have the same validity as the original.
11. I / we agree to be bound by the Terms and Conditions, CFA what you need to know, Conditional Fee Agreement, Contingency Fee Agreement, Cover letter.
12. I / we hereby authorise you to draft relevant forms and / or commence civil proceedings in such Civil Court as you consider appropriate, and to sign such statements of truth on my / our behalf.
13. I / we authorise you to obtain suitable legal expense cover for me / us as you, in your discretion, deem necessary in the conduct of my / our case.
14. I / we also irrevocably authorise you to endorse cheques solely for the purposes of discharging accounts and disbursements incurred on my / our behalf.
15. I / we also irrevocably authorise you to pay accounts and disbursements incurred on my / our behalf.

Anthony Philip James and Co Ltd are authorised and regulated by the Solicitors Regulation Authority (SRA number 029443)