

Interactive Investor Exchange Court Duncombe Street Leeds LS1 4AX

C E GANTLEY CONSULTING: C GANTLEY CRANFORDS TRUSTEES LTD OFFICE 12 VENTURE WALES BUILDING PENTREBACH MERTHEYR TYDAL CF48 4DR

21 April 2020

Account no: 0983223

Dear Investor(s)

Thank you for your recent application to open an account.

We can now confirm the account is open and you can start trading today. It's important to us that you are aware of the risks involved with investing, so please remember that the value of investments and the income from them, can fall as well as rise and you may not get back the full amount you invest.

Above you'll see your 7-digit account number. This will be your username when you login to your account so please keep this safe. You'll receive an account password separately.

Your account has been set up with the 'Investor' Service Plan at a cost of £9.99 per month, if you want to switch to a different Service Plan you can do so by logging into your account and going to 'account' > 'service plan details'.

If you need to ask us a question, the easiest way to get in touch is by sending a secure message. Visit www.ii.co.uk to log-in and click on 'secure messages' from your 'account' menu. For other ways you can get in touch please visit www.ii.co.uk/contact-us.

We look forward to supporting you on your investment journey.

Yours sincerely

Gary Shaw

Chief Customer Service & Operations Officer

interactive investor