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PCCD

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PENTREBACH
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4/001456

May 2020

We're decreasing the credit interest rate on your deposit account(s)

Dear Ms Salmon,

What's changing?

We're decreasing the credit interest rate on your Client Deposit Service account(s) from 6th July. You don't need to do anything other than read the information we've sent you; this is just to let you know. We pay credit interest at a rate we set centrally, which isn't directly linked to the Bank of England base rate.

You can see the details of your new rate on the back of this letter. This new rate will also apply to any Client Deposit Service deposit account(s) opened after 1st April.

What won't change

Your account number(s) will stay the same, and you're still able to manage your account(s) either online or by phone. Any non-interest bearing accounts are not impacted by this change.

We're here to help

As always, when we make a change to your account, we do need to let you know that you have the option to move part or all your money without losing interest or having to pay charges. But we'd really appreciate the opportunity to discuss your options before you make any decisions. We can talk through the changes with you and see how we can help. Our Direct Business Banking number is 0345 600 2230, or 18001 0345 600 2230 for Next Generation Text Service.

Yours sincerely,



Conor Maher

Head of Transaction Banking Product



Our lines are open 24 hours a day, 7 days a week (except bank holidays). We might record your calls with us to improve our service.

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S077544-2 / GMRBS312 / LPKH / 001 / 003127 / 109714 / 001456 / 4 / 001456 / 1 of 1

RBS rate change 21D

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information**