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Drummond House (CM) Branch  
Customer Service Centre  
Drummond House  
1 Radheughs Avenue  
Edinburgh  
EH12 9JN



38900  
160079  
00570  
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BIC RBOS GB 2L  
IBAN GB90 RBOS1600 7911 1980 07

BAC - Automated  
BGC - Cash Giro  
BSP - Pay In  
BSP - Branch  
CDM - Single  
CDM - Payment  
CDM - Cash &  
CDM - Deposit  
CDM - Machine  
C>L - CHGCharges  
C/L - Cashline  
D/D - Direct Debit  
DIV - Dividend  
DR - Account  
DR - Overdrawn  
FPR - Payment  
FPR - Reimmed  
IBP - Inter-Branch  
IBP - Payment  
IFT - Int Free  
IFT - Threshold  
I>L - Interest  
I>L - International  
NDC - No Dividend  
NDC - Counterfoil  
ODL - Overdraft  
ODL - Limit  
ODR - Overdraft  
ODR - Rate  
POC - Post Office  
POC - Counter  
POS - Debit Card  
POS - Transaction

00147290  
S/O -Standing  
Order  
SBT -Funds  
Transfer  
TSU -Direct  
or Banking  
DPC -Transaction  
Tel. or PC

≥ Full details available on request.

**CARD USERS**  
If your card is  
lost or stolen  
please contact  
your branch  
as soon as  
reasonably  
practicable  
or telephone:  
**08705 13 35 50**

[illegible]