

KYC Refresh Team
Barclays
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PENSION PRACTITIONER
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13 January 2023

Our Ref: 5463664911

Your account is restricted – please provide your latest business details within 15 days

We recently asked you to provide your business details within 30 days and let you know that restrictions would apply until you did, like applying for new products, services and lending.

We haven't received your response yet, and this deadline has now passed.

We understand you might be even busier than usual, **so we're giving you an extra 15 days to provide this** – this means you have until 30th January 2023. In the meantime your account will still be restricted.

We value your business, but it's really important you provide your business details in the next 15 days. Otherwise we might have to close your account as we'll be in breach of our legal and regulatory obligations.

Why we need this information

We need to make sure the information we have about your business is accurate and up-to-date, to help prevent financial crime and meet our legal and regulatory obligations, under sections 27 and 28 of the Money Laundering, Terrorist Financing and Transfer of Funds (Information on the Payer) Regulations 2017.

This includes the nature of your business, where it's based, the countries it trades in and the source of the money coming into it, as these could all affect your relationship with us.

What to do now

Please call us on **0207 116 0124**, by **30th January 2023**. We'll tell you what supporting documents we need from you to update your details

You'll then need to send those documents to us either by

- Email, from the email address you've registered with us, to **aziza.adeniji@barclays.com**, or
- Taking them to any of our branches

If you've already spoken to us, please send us back the requested information

If you've already confirmed your details

If you've already completed the form, thank you. We'll check the information you've provided and will be in touch if we need anything else.

If we do ask for more information and you don't provide this, we might have to introduce other restrictions and may eventually have to close your account.

We're here to help

If you have any questions, you can find more support and information at barclays.co.uk/business-banking/important-information/updating-your-details/

You can also call us on **0330 058 0087***, and select option 1. We're here Monday to Friday, from 9am to 5pm.

You can find more information about how we use your data at barclays.co.uk/control-your-data

Yours sincerely

Lynda Foy
Director, Business Banking

You can get this in Braille, large print or audio by contacting any UK Barclays branch to advise us of your requirements.

*Call charges may apply. Please check with your service provider. To maintain a quality service we may monitor or record phone calls.

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