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HAYWARD SITE SERVICES EXECUTIV
CRANFORDS TRUSTEES LIMITED
OFFICE 12
VENTURE WALES BUILDING
PENTREBACH
MERTHYR TYDFIL
CF48 4DR

Date: 13th October 2023
Account Number: 5567882
Our Ref: JH/Pensions

We have closed your ii account

Dear Sirs

We're sorry to see you go, but we're writing today to confirm that the account with us (account number 5567882) is now closed.

Your online access

As this account has been closed, our mutual client now has six weeks to download any documents associated with this account before they lose your online access. Once their access is removed, they won't be able to download their documents or access the ii platform.

They can download their documents by logging in to their account and selecting 'document history.'

In the future, we will send any important documents about the account to the postal address we have on file. Please make sure you keep your address with us up to date for the next 12 months.

If we received any funds onto the account as a result of dividends or interest, we will forward these funds on, to the nominated bank details we held on file for the account.

Still have questions?

If you have any further queries regarding this matter, please do not hesitate to contact our Customer Services Team on 0345 607 6001.

Thank you for investing with us.

Yours sincerely,

Joseph Hellyer
Pensions Team