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23 March 2023

Our Ref:  
5463664911

## Your account is restricted – please provide your latest business details

We've written to you several times asking you to confirm your business details with us but haven't had a response yet. This means the restrictions we've applied to your account will remain in place. Until we hear back from you, you can't apply for new products, services or lending.

### Why we need to ask for this information

We need to make sure the information we have about your business is accurate and up-to-date, to help prevent financial crime and meet our legal and regulatory obligations, under sections 27 and 28 of the Money Laundering, Terrorist Financing and Transfer of Funds (Information on the Payer) Regulations 2017.

This includes the nature of your business, where it's based, the countries it trades in and the source of the money coming into it, as these could all affect your relationship with us.

### What to do now

You'll need to send your documents to us either by

- Email, from the email address you've registered with us, to [kycneteam2@barclays.com](mailto:kycneteam2@barclays.com), or
- Taking them to any of our branches

If you've already spoken to us, please send us back the requested information