

Cranfords Trustees Limited
Office 12
Venture Wales Building
Merthyr Tydfil
Pentrebach
CF48 4DR
Dear Sir/Madam

Vanguard Investments UK, Limited

We enclose correspondence that was returned to us by the Post Office. We are unsure why this was returned; therefore we are re-sending it to you.

If you need any further information please call a member of our team on 0800 408 2065.

Yours faithfully



Ollie Rabley
Chief Operating Officer, Finance

Enclosure(s): Returned correspondence (PK)

Date: 23 May 2023
 Our Ref: VAN/04363615
 Helpline: 0800 408 2065
 Your Ref:

Cranfords Trustees Limited
 International House
 Constance Street
 London
 E16 2DQ

Dear Sir/Madam

Vanguard Investment UK Limited
Client's name: Cranfords Trustees Limited and Protect My Universe Ltd
RBS
Account number: 2371

Thank you for your letter of 27 March 2023. We are writing because we need some additional documentation from you.

Anti-money laundering regulations require us to maintain up-to-date client information on an ongoing basis and where relevant obtain details of controllers and beneficial owners.

We are unable to accept the Trust deed and HMRC printout provided as these are photocopy certified, which we don't accept. Please find enclosed a list of documents, which are required to complete verification of your organisation and the Pension scheme. To help us meet our regulatory and legal requirements, please send us the stated item(s), along with the provided documentation slip, as soon as possible. We may contact you for further information.

If, however, your entity has been classified incorrectly, please contact us immediately so that we can amend our records accordingly and request alternative verification documents from you where necessary.

Anti-money laundering regulations prevent us from processing certain instructions, releasing withdrawal proceeds, or in some cases accepting contributions without having first verified the investor and any third parties registered against the account. If you have not yet made an investment with us, to comply with data protection regulations we will remove your details from our records if you do not provide the requested documentation. We would like to thank you in advance for your co-operation.

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If you need any further information please call a member of our team on 0800 408 2065.

Yours faithfully



Ollie Rabley
Chief Operating Officer, Finance

Enclosure(s): AML Doc Slip
ML Docs Corporate Guide

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AML Documentation Slip

Please return this page with your documentation.

Client Reference: 2371

Client name: Cranfords Trustees Limited

Client address: International House
Constance Street
London
E16 2dq
E16 2DQ

If certified, please arrange for the certifier to provide the following details:	
Certifier name:	
Signature:	
Job title:	
Date:	
Business telephone number:	
Business address:	

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DOCUMENTATION GUIDELINES FOR CORPORATE ENTITIES

Please provide certified copies of the documents shown below. Do not send originals of documents.

For UK/EU/EEA regulated companies, copies must be certified and dated by an authorised signatory or company secretary within the firm. For all other entities, copies must be certified and dated by an independent professional or regulated person subject to the anti-money laundering regulations and include the signature, name and position of the person signing. The certification must be dated within the last 6 months.

Cranfords Trustees Limited Private Corporate Company

We require:

- ☐ Confirmation of Senior Manager(s) responsible for operations; including full name, residential address and date of birth
- ☐ Residential address and date of birth of Mr Paul Davis as the Director, Person of Significant Control (PSC) and Shareholder

Protect My Universe Ltd RBS

Regulated or Registered Occupational Pension Scheme

Please note this will be registered in the name(s) of the Trustee(s), which will be verified in their own right.

We require:

- ☐ Original or original certified copy of evidence of HMRC or Pension Regulator registration, including PSTR reference, certified in line with the above requirements
- ☐ Original or original certified copies of the Trust Deed and any Deeds of Amendment, certified in line with the above requirements