

Retirement Account PO Box 24169 69 Morrison Street EDINBURGH EH3 1HH

Registered Scheme Administrator Limited Office 12, Venture Wales Building Petrebach Merthyr Tydfil CF48 4DR

Customer Telephone: 03457 166 733 www.scottishwidows.co.uk

26 January 2024

Dear Sir / Madam

Scottish Widows Retirement Account - 41785069

We have received a request from you, to transfer the above Retirement Account to Carlton James Retirement Fund.

In order to proceed and to assist us with our review we require the following company documents:

A screen print taken from the HMRC portal. This must be clearly dated within the last 30 days

Please return the outstanding to the above address at your earliest convenience, so that we may proceed with our review.

If you have any questions please call us on 03457 166 733. We may record and monitor your call to help us improve our service.

Yours sincerely

David Kerr

David Kerr Customer Advisor Retirements Front and Back Office