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REGISTERED SCHEME ADMIN LTD  
VENTURE WALES LTD, INDUSTRIAL PARK  
MERTHYR TYDFIL  
CF48 4DR

07 March 2024

Loan Reference: 49086

Re: REGISTERED SCHEME ADMIN LTD,

**Your Bounce Back Loan payment is overdue**

You received a Bounce Back Loan of £7,500.00. Your loan repayment of £133.10 was due on 25 February 2024 but we didn't receive it. To pay the amount due and any interest that has accrued, please call us as soon as possible on 0345 646 5211.

If you can't make the normal payments, or you're experiencing financial difficulties, please get in touch with us using the above details so we can do our best to help.

**Your credit score could be affected**

- While your loan payment is overdue, you continue to accrue interest on the amount outstanding until your payment is up to date.
- If we haven't heard from you by 20 May 2024, we will have no choice but to send you a Final Demand letter. This is a legal notice demanding that you repay the rest of the loan/outstanding balance in full.
- We may also send information about your missed repayments to credit references agencies. This could harm your credit score and may affect your ability to obtain credit in the future.

**If you need more support**

Pay as you Grow options may give you more time and flexibility to repay your loan without affecting your credit score, though it may influence how we assess your business for credit in the future and your loan may cost you more overall.

We've included more about the Pay as you Grow options below. You can also find more information on [metrobankonline.co.uk/BounceBackLoan](https://metrobankonline.co.uk/BounceBackLoan). If you have reviewed the Pay as you Grow options available to you and you do not believe they will help you to trade out of difficulty and you would like to speak to someone to understand the alternatives that may be available to you, please call us on 0345 646 5211 so we can help you.



## For further support

You can also contact the following organisations for free advice:

- Business Debtline give free and independent debt advice over the phone and online. Contact them online at [businessdebtline.org](https://businessdebtline.org) or by calling free on 0800 197 6026.
- MoneyHelper is an independent government organisation. You can contact them online at [moneyhelper.org.uk](https://moneyhelper.org.uk), by calling 0800 138 7777 (English) or 0800 138 0555 (Welsh), using Typetalk (phone relay service enabling deaf, hard of hearing, deaf-blind and speech-impaired people to communicate with hearing people over the phone) by calling 18001 0800 915 4622, or by booking a face-to-face appointment UK-wide.
- StepChange Debt Charity can help with budgeting and debt management. Contact them online at [stepchange.org](https://stepchange.org) or by calling free on 0800 138 1111.

## We're here to help

If you are struggling to pay and the above options aren't right for you, please call us on 0345 646 5211 so we can do our best to help. We're open from 8am to 6pm Monday to Friday.

Yours sincerely,

Aisling Kane  
Chief Operations Officer